

Our Customer Relationship Agreement

PRICING SCHEDULE

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Rules of interpretation and capitalised terms used in this Pricing Schedule are defined in the General Terms of our CRA.

1. ABOUT THE IINET PRICING SCHEDULE

Our Customer Relationship Agreement

- 1.1 This is the Pricing Schedule that applies to iiNet, Westnet and Adam Internet as part of our CRA.
- 1.2 The General Terms of our CRA, and the other documents listed in clause 1.2 of the General Terms, also apply to Services.
- 1.3 All prices are GST inclusive unless otherwise noted.

2. PHONE SERVICES

| Home Phone | Monthly fee | Call Costs |
|---|-------------|---|
| Home Phone monthly line rental | \$29.95 | - |
| Home Phone monthly line rental bundled with eligible broadband plan | \$0.00 | - |
| Home Phone Residential local calls | | \$0.20/call |
| Home to mobile calls | - | 37c/min variable rate 44c flagfall up to \$2.48 for first 20 minutes, then standard rates apply |
| 13, 1300 calls | - | \$0.40/call |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Home Phone | Monthly fee | Call Costs |
|--|-------------|--|
| National Calls* | - | 17c/min variable rate 44c flagfall up to \$1.98 for first 2 hours, then standard rates apply |
| International Calls | - | From 17c/min 44c flagfall up to \$1.98 for first 30 minutes for 20 selected countries^ for other countries charges will vary; see our Website. |
| 1414 Override Calls | - | Not recommended. Charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | - | Charges will vary based on service used and call duration. |

| Home Phone (with incl LNM Calls) | Monthly fee | Call Costs |
|---|-------------|-------------|
| Home Phone (with incl LNM Calls) monthly line rental | \$49.95 | - |
| Home Phone (with incl LNM Calls) bundled with ADSL2+ Liimitless Incl LNM Calls. bundled with ADSL2+ | \$0.00 | - |
| Home Phone Residential local calls | | \$0.00/call |
| Home to mobile calls | - | \$0.00/call |
| 13, 1300 calls | - | \$0.40/call |
| National Calls* | - | \$0.00/call |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Home Phone (with incl LNM Calls) | Monthly fee | Call Costs |
|--|-------------|---|
| International Calls | - | From 17c/min 44c flagfall up to \$1.98 for first 30 minutes for 20 selected countries^ for other countries charges will vary; see our Website. |
| 1414 Override Calls | - | Not recommended. Charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | - | Charges will vary based on service used and call duration. |

| Business Phone | Monthly fee | Call Costs |
|------------------------------------|-------------|---|
| Business Phone monthly line rental | \$30.00 | - |
| Local Calls | | \$0.00/call |
| Mobile calls | - | 37c/min variable rate 44c flagfall up to \$2.48 for first 20 minutes, then standard rates apply |
| 13, 1300 calls | - | \$0.40/call |
| National Calls* | - | \$0.00/call |
| International Calls | - | From 17c/min 44c flagfall up to \$1.98 for first 30 minutes for 20 selected countries^ |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Business Phone | Monthly fee | Call Costs |
|--|-------------|--|
| | | for other countries charges will vary; see our Website. |
| 1414 Override Calls | - | Not recommended. Charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | - | Charges will vary based on service used and call duration. |

| Ultimate Business Phone | Monthly fee | Call Costs |
|--|---|---|
| Business Phone monthly line rental | \$0.00 but only as part of the Ultimate Business Bundle | - |
| Local Calls | | \$0.00/call |
| Mobile calls | - | \$0.00/call |
| 13, 1300 calls | - | \$0.40/call |
| National Calls* | - | \$0.00/call |
| International Calls | - | From 17c/min 44c flagfall up to \$1.98 for first 30 minutes for 20 selected countries^ charges for other countries will vary; see our Website. |
| 1414 Override Calls | - | Not recommended. Charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call | N/A | Charges will vary based on service used and call duration. |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Ultimate Business Phone | Monthly fee | Call Costs |
|---|-------------|------------|
| Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | | |

| Value Business Phone | Monthly fee | Call Costs |
|---|--|---|
| Value Business Monthly Rental Fee | \$0.00 but only as part of the Value Business Bundle | |
| Local Calls | - | \$0.20/call |
| National Calls* | - | 17c/min variable rate 44c flagfall up to \$1.98 for first 2 hours, then standard rates apply. |
| Mobile calls | - | 37c/min variable rate 44c flagfall up to \$2.48 for first 20 minutes, then standard rates apply. |
| 13, 1300 calls | - | \$0.40/call |
| International Calls | - | From 17c/min 44c flagfall up to \$1.98 for first 30 minutes for 20 selected countries^ charges for other countries will vary; see our Website. |
| Override codes (such as 1414) | - | Not recommended, charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, | - | Charges will vary based on service used and call duration. |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Value Business Phone | Monthly fee | Call Costs |
|--|-------------|------------|
| Reverse Charge International, non-local fixed price. | | |

Phone plans require credit card or direct debit payment only.

Acceptable Use Policy applies.

Calls to mobile phones from Netphone and fixed line phone products are charged in 30 second blocks. Billing blocks for national and international calls will depend on your plan.

A 44c call connection fee applies to mobile, national long distance and international calls. Call limits available anytime and include 44c call connection fee.

^International Top 20 include UK, Germany, Hong Kong, Canada, USA, France, Netherlands, New Zealand, Singapore, Ireland, China, South Africa, South Korea, Indonesia, Italy, Japan, Malaysia, Sweden, Switzerland & Taiwan.

International calls using 0011 prefix only. Calls made using 0015 and 0018 prefixes are not included. Top international rates and limits apply to physical landlines in Top Countries only. International mobiles & special services numbers not included

*National calls are defined as Australian Geographic numbers (those prefixed with an area code) and would not include Premium services such as 13xx, 19xx, 18xx.

| Connection Type | Phone Connection/Reconnection Fees | First Service Charge | Additional Service Charge |
|--------------------------------------|--|----------------------|---------------------------|
| Line Activation | Telephone line connection: A working telephone socket exists from a previous connection and a technician is not required to visit your property or premises | \$59 | \$59 |
| Line Activation with Technical Visit | Telephone line connection with a technician visit: A previous telephone service existed at your premises and a technician is required to visit your property/premises to reconnect existing suitable cabling at the distributor and/or the first socket | \$99* | \$75.50* |
| New Line Installation | New Telephone line connection with a technician visit: (a) New telephone line connection - a telephone service has not previously been connected at your property or premises (although we may have previously installed cabling to your property or premises and you may be able to hear a dial tone); or (b) Telephone line connection with a technician visit with cabling work - a previous telephone service existed at your property or premises and one of our technicians is required to | \$99* | \$179* |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Connection Type | Phone Connection/Reconnection Fees | First Service Charge | Additional Service Charge |
|-----------------|--|----------------------|---------------------------|
| | visit your property or premises to install and/or work on the cabling up to the first socket in the property or premises | | |
| Transfer | Change of Lessee | \$59 | \$59 |

*Installations requiring additional work (e.g. connecting multiple ports or relocating ports at your premises) may incur additional charges, which will appear on the same invoice as the standard connection fee. Please discuss this with the technician attending your appointment before asking them to complete any such work.

| | |
|------------------------------------|-------------------------------------|
| Telephony Credit Management | \$2.86 once-off per occasion |
|------------------------------------|-------------------------------------|

| | |
|---------------------|--|
| Call Connect | \$1.10 per use – added to regular call cost |
|---------------------|--|

| Home Phone Optional Services | Fee for Services | Additional Charges |
|------------------------------|------------------|---|
| Call Forward | Nil | Standard call charges apply to forwarded calls |
| Call Return | Nil | - |
| 3-Way Chat | Nil | - |
| Call Back | Nil | - |
| Call Waiting | Nil | - |
| Message Bank | \$6.00/month | Standard call charges apply |
| Calling Number Display | \$6.00/month | - |
| Multiple Number | \$6.00/month | - |
| Call Forward Selected Caller | \$2.20/month | Standard call charges apply for forwarded calls |
| Remote Access | Nil | Standard call charges apply |
| Smart Ring | \$4.40/month | - |

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| Home Phone Optional Services | Fee for Services | Additional Charges |
|------------------------------------|--|---|
| Dual Phone and Fax Multiple Number | \$6.00/month | - |
| Line Hunt | \$5.00/month, once off connection charge of \$57.75. Changes or additions \$57.75 per occasion | - |
| Silent Number | \$2.93/month | - |
| Call Diversion (Number Only) | \$29.95/month | Call connection fee for STD distance & calls to mobiles (\$0.39 per call). Community calls, concessional A/F calls and calls up to 50-85km and between 85km-165km and inter capital <745km, non inter-capital calls between 165km and 745km and all calls over 745km (\$0.20/min). |
| Call Blocking | Nil | \$3.52 |
| Call Control | 3.00 per month | - |

Call Packs

Call Packs are not available as a standalone product.

| Call Pack | Monthly fee | Included Call Value | Availability |
|---------------------------------|-------------|---|---|
| International (PSTN) | \$10 | All calls to standard landlines in top 20 destinations (as detailed on our website) | Home Phone & Business Phone |
| Local, National & Mobile (PSTN) | \$20 | All calls to standard Australian landline and mobile numbers | Home Phone with Off-Net ADSL2+ Bundles Only |
| Mobile (PSTN) | \$20 | All calls to standard Australian mobile numbers | Business Phone |

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| | | | |
|----------------------------|------|---|--|
| International (VoIP) | \$10 | All calls to standard landlines in top 20 destinations (as detailed on our website) | Netphone, Business Netphone, Naked iiTalk, Business Naked iiTalk, AdamTalk, Enhanced Fibre Phone, Business Enhanced Fibre Phone |
| Mobile (VoIP) | \$10 | All calls to standard Australian mobile numbers | Netphone (excludes Netphone with Naked DSL), Business Netphone (excludes Business Netphone with Naked Business Bundle), Naked iiTalk, Business Naked iiTalk, AdamTalk, Enhanced Fibre Phone, Business Enhanced Fibre Phone |
| Mobile (Business Netphone) | \$20 | All calls to standard Australian mobile numbers | Business Netphone (with Naked Business Bundle) |

Netphone Service

| Netphone Service fees | Monthly fee | Call Costs |
|---|-------------|---|
| Netphone or Business Netphone Monthly Rental Fee | \$9.95 | Local calls – \$0.00/call” National calls – \$0.00/call Acceptable Use Policy applies |
| Netphone when paired with NBN Liimitless/Unlimited Boost Incl LN Calls, NBN Liimitless/Unlimited MAX Incl LN Calls, NBN Fixed Wireless, Fibre to the Home, Cable MAX Incl LN Calls, or VDSL2 1 & 2 plans. | \$0 | Local calls – \$0.00/call National calls – \$0.00/call Acceptable Use Policy applies |
| Netphone when paired with Naked 250 & Liimitless/Unlimited, NBN Basic 250, NBN Liimitless/Unlimited Basic, NBN Liimitless/Unlimited MAX, Business Naked Value Broadband Bundle | \$0 | Local calls - \$0.15 untimed National calls - \$0.15 untimed |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Netphone Service fees | Monthly fee | Call Costs |
|---|-------------|--|
| <p>Netphone when paired with Naked Liimitless Incl LNM Calls,, VDSL2 3, NBN Liimitless/Unlimited Boost Incl LNM Calls, NBN Liimitless/Unlimited MAX Incl LNM Calls</p> <p>Business Netphone when paired with VDSL2 Business 2 or Business Naked Ultimate Broadband Bundle</p> | \$0 | <p>Local calls - \$0.00/call</p> <p>National calls - \$0.00/call</p> <p>Australian mobile calls - \$0.00/call</p> <p>Acceptable Use Policy applies</p> |
| On-net to On-net calls | NA | Free |
| Home to mobile calls | NA | 29 cents per minute |
| 13, 1300 calls | NA | 30 cents untimed |
| International Calls | NA | Charges as per our Website per country |
| Override codes (such as 1414) | NA | Not recommended, charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | NA | Charges will vary based on service used and call duration. |

Calls to mobile phones from Netphone and fixed line phone products are charged in 30 second blocks.

| iiNet Netphone Optional Services^ | Fee for Services | Additional Charges |
|-----------------------------------|------------------|--------------------|
| Call Forwarding Always | NA | Call Charges Apply |
| Call Forwarding Busy | NA | Call Charges Apply |
| Call Forwarding No Answer | NA | Call Charges Apply |
| Call Forwarding Selective | NA | Call Charges Apply |
| Call Waiting | NA | Call Charges Apply |

IINET GROUP CRA – IINET PRICING SCHEDULE

| iiNet Netphone Optional Services^ | Fee for Services | Additional Charges |
|-----------------------------------|------------------|--------------------|
| Voice Mail *** | NA | NA |
| Voice Messaging to Email | NA | NA |
| Caller Line ID Delivery Blocking | NA | NA |
| Call Return | NA | Call Charges Apply |
| Three way calling | NA | Call Charges Apply |
| Simultaneous Ring | \$1.95/month | Call Charges Apply |
| Sequential Ring | \$1.95/month | Call Charges Apply |
| Music on Hold | \$1.95/month | NA |

^Optional Services are not available on all Netphone Services.

Naked iiTalk, Naked AdamTalk & Naked Business iiTalk

| Service fees | Monthly fee | Call Costs |
|---|-------------|---|
| Monthly Rental Fee | \$0 | Local calls – free* National calls – free** Acceptable Use Policy applies |
| Standard rate for the purposes of Excessive Use under the Acceptable Use Policy | | Local calls – 15 cents untimed, National calls – 15 cents untimed |
| On-net to On-net calls | NA | Free |
| Home to mobile calls | NA | 29 cents per minute |
| 13, 1300 calls | NA | 30 cents untimed |
| International Calls | NA | Charge as per our Website per country |
| Override codes (such as 1414) | NA | Not recommended, charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, | NA | Charges will vary based on service used and call duration. |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Service fees | Monthly fee | Call Costs |
|--|-------------|------------|
| Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | | |

| iiNet Netphone Optional Services | Fee for Services | Additional Charges |
|----------------------------------|------------------|--------------------|
| Call Forwarding Always | NA | Call Charges Apply |
| Call Forwarding Busy | NA | Call Charges Apply |
| Call Forwarding No Answer | NA | Call Charges Apply |
| Call Forwarding Selective | NA | Call Charges Apply |
| Call Waiting | NA | Call Charges Apply |
| Voice Mail *** | NA | NA |
| Voice Messaging to Email | NA | NA |
| Caller Line ID Delivery Blocking | NA | NA |
| Call Return | NA | Call Charges Apply |
| Three way calling | NA | Call Charges Apply |
| Simultaneous Ring | \$1.95/month | Call Charges Apply |
| Sequential Ring | \$1.95/month | Call Charges Apply |
| Music on Hold | \$1.95/month | NA |

iiNet Business Voice

| iiNet Business Voice Services | Basic | Standard | Manager | Reception |
|-------------------------------|-------------------|-------------------|-------------------|---------------------------------|
| Cost per extension | \$39.95 per month | \$54.95 per month | \$69.95 per month | \$94.95 month |
| Contract Term (months) | 24 | 24 | 24 | 24 |
| Total Minimum cost | \$958.80 | \$1,38,80 | \$1,678.80 | \$2,278.80 |
| Handset Model | Polycom IP335 | Polycom IP 550 | Polycom IP 670 | Polycom IP 670 + Console Module |
| Line Rental | included free | included free | included free | included free |
| Phone Number (DID)/year | included free | included free | included free | included free |
| Handset Rental | included free | included free | included free | included free |

| Service Fees | Plan A | Plan B | Plan C | Plan D |
|--|---|---|---|---|
| Local Calls | included free | included free | included free | included free |
| National Calls | included free | included free | included free | included free |
| Calls to Mobile (\$/min) | \$0.15 | \$0.15 | \$0.15 | \$0.15 |
| International Calls (\$/min) | As per website from 5c per min | As per website from 5c per min | As per website from 5c per min | As per website from 5c per min |
| Flag Fall | No Flag Fall | No Flag Fall | No Flag Fall | No Flag Fall |
| 13, 1300 calls | 30 cents untimed | 30 cents untimed | 30 cents untimed | 30 cents untimed |
| Override codes (such as 1414) | Not recommended, charges will vary | Not recommended, charges will vary | Not recommended, charges will vary | Not recommended, charges will vary |
| Other Calls: For example, Information services calls, Domestic | Charges will vary based on service used and call duration | Charges will vary based on service used and call duration | Charges will vary based on service used and call duration | Charges will vary based on service used and call duration |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Other | Plan A | Plan B | Plan C | Plan D |
|-----------------------------|----------|------------|------------|------------|
| Contract Term (months) | 24 | 24 | 24 | 24 |
| Minimum Cost over 24 months | \$958.80 | \$1,318.80 | \$1,678.80 | \$2,278.80 |
| Setup/Installation Fee | Free | Free | Free | Free |

Contract offer

All Business Voice plans are provided on a 24 month contract and include the rental of the handset provided.

If you end your Business Voice contract early, you will be required to pay back the costs reasonably incurred by iiNet by you leaving the contract; you don't have to pay out your remaining monthly fees.

Our fair contract guarantee lets you change between Business Voice plans at any time without the need to break your agreed contract. A new contract term may be required.

Business Voice services are voice over IP services and require a suitable internet connection.

If you upgrade your plan, we will absorb the administration costs. If you change to a Business Voice plan of equal or lesser monthly price, a small fee applies.

See Terms Fees and Guarantees for further details
<http://www.iinet.net.au/business/business-voice/>

* The Acceptable Use Policy applies to "Free *local* Calls".

** The Acceptable Use Policy applies to "Free *National* Calls". National calls are defined as Australian Geographic numbers (those prefixed with an area code) and would not include Premium services such as 13xx, 19xx, 18xx.

IINET GROUP CRA – IINET PRICING SCHEDULE

iiNet BizPhone

| Plan Name | Once off Setup Charge | | | Monthly Fee (Recurring Charge) |
|---|-----------------------|-------------------|-------------------|-----------------------------------|
| | 0 Month Contract | 12 Month Contract | 24 Month Contract | |
| SoftPhone (desktop app – no handset) | \$0 | \$0 | \$0 | \$24.95 |
| Standard (inc handset rental) | \$129 | \$49 | \$0 | \$29.95 |
| Cordless (inc handset rental) | \$129 | \$49 | \$0 | \$29.95 |
| Premium (inc handset rental) | \$199 | \$99 | \$0 | \$49.95 |
| 2 Port ATA (inc 1 BizPhone line) | \$49 | \$29 | \$0 | \$24.95 |
| 4 Port ATA (inc 3 BizPhone line) | \$129 | \$49 | \$0 | \$74.85 |
| Additional BizPhone Line (line only – no handset) | \$0 | \$0 | \$0 | \$24.95 |

| Plan Name | Local Calls | Standard National Calls* | Calls to Australian Mobile | International** | 1300 and 13 |
|---------------|-------------|--------------------------|----------------------------|-----------------|-------------|
| Softphone | Included | Included | Included | From 4c/minute | 25.3c/call |
| Standard | Included | Included | Included | From 4c/minute | 25.3c/call |
| Cordless | Included | Included | Included | From 4c/minute | 25.3c/call |
| Premium | Included | Included | Included | From 4c/minute | 25.3c/call |
| BizPhone Line | Included | Included | Included | From 4c/minute | 25.3c/call |

The Acceptable Use Policy applies

* National calls are defined as Australian Geographic numbers (those prefixed with an area code) and would not include Premium services such as 13xx, 19xx, 18xx.

** Rates will vary depending on destination. For a full list of rates please see our Website.

Exclusions

IINET GROUP CRA – IINET PRICING SCHEDULE

BizPhone plans do not support 19/1900 numbers calls, fax, dial up modem or other analogue data calls (e.g. EFTPOS, HICAPS), back to base alarms and other monitoring systems using phone lines, and similar features. BizPhone is not available for telemarketing, call centre function and similar uses.

Non-Return Charge

If the handset or ATA is not returned within 30 days of your service ending, or is returned faulty, the following fee will apply:

- a. Standard or Cordless handsets - \$179 for each handset
- b. Premium handsets - \$339 for each handset
- c. 2 Port ATAs - \$49 for each ATA
- d. 4 Port ATAs - \$129 for each ATA

Optional Equipment, Software and Features

A selection of optional equipment, features and user software are available, such as headsets, Hunt Groups, Auto Attendants, receptionist application and more. Prices will depend on the options you select, see iinet.net.au/business/small/phone/bizphone for more information.

Contract offer

If you end your BizPhone contract early, you will be required to pay the applicable early termination fees being [monthly fee] x [number of months remaining].

Early termination fees are capped at 6 months' worth if you are on a 12 month Contract; and capped at 12 months' worth if you are on a 24 month Contract.

IINET GROUP CRA – IINET PRICING SCHEDULE

3. ADSL SERVICES (EXCLUDING NAKED DSL)

Connection fees for all Home and Business plans, and other plans with no Contract Term: \$79.95 Setup Fee + normal hardware costs if applicable.

This fee is deducted from the bank account or credit card supplied in the application on the Service Commencement Date (the date on which we notify you that the Service is ready for use)

Special offers for connection fees will be available on our Website from time to time.

Reconnection or Relocation fee: \$59.95

Residential Plans (Telstra Network)

ADSL2+ Off-Net

| Plan | Monthly Quota | Monthly Charge | Total Minimum Cost (no lock-in contract) | Total Minimum Cost (24 month contract) |
|--------------------|-------------------------|----------------|--|--|
| ADSL2+ Off-Net 100 | 100GB (Anytime) | \$69.99 | \$149.94 | \$1,679.76 |
| ADSL2+ Off-Net 200 | 200GB (Anytime) | \$79.99 | \$159.94 | \$1,919.76 |
| ADSL2+ Off-Net 500 | 500GB ^(250GB+250GB) | \$89.99 | \$169.94 | \$2,159.76 |

All plans are shaped to 256k/256k if the monthly quota limit is exceeded.

^This indicates peak and off peak quota. Peak times are between 08:00am and 02:00am. Off Peak times are between 02:00am and 08:00am.

ADSL2+ Off-Net has a maximum possible speed of 20/1Mbps. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as your distance from your local telephone exchange, quality of your copper phone line and broadband equipment.

Both uploads and downloads count towards your data allowance on your Broadband service. If your Usage exceeds the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

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When an ADSL2+ Off-Net plan is taken on a 24 month Contract Term, the standard \$79.95 Setup Fee is waived. Break Fees may apply for cancellation prior to the end of the Contract Term.

All ADSL2+ Off-Net Plans are available standalone or bundled with the Home Phone service for the same monthly charge.

IINET GROUP CRA – IINET PRICING SCHEDULE

Business ADSL Plans (Telstra Network)

Broadband 1 Business bundled 24 month contract

| Plan | Setup Fee | Price per month** | Total Minimum cost | Speed* | Anytime Quota (GB) | Shaped Speed |
|--|-----------|-------------------|--------------------|----------------|--------------------|--------------|
| Basic Bundle | \$79.95 | \$69.95 | \$1,758.75 | Up to 20/1Mbps | 100 | 512k/512k |
| Value Bundle | \$79.95 | \$89.95 | \$2,238.75 | Up to 20/1Mbps | 300 | 512k/512k |
| Enhanced Bundle | \$79.95 | \$109.95 | \$2,718.75 | Up to 20/1Mbps | 600 | 512k/512k |
| Premium Bundle | \$79.95 | \$129.95 | \$3,198.75 | Up to 20/1Mbps | 1200 | 512k/512k |
| <p>*This describes the maximum speeds possible. Actual speeds may vary depending on multiple factors</p> <p>** The Business Bundle prices do not include cost of the Business Phone service.</p> | | | | | | |

Broadband 1 Business Unbundled 24 month contract

| Plan | Setup Fee | Price per month | Total Minimum cost | Speed* | Anytime Quota (GB) | Shaped Speed |
|--|-----------|-----------------|--------------------|----------------|--------------------|--------------|
| Broadband One | \$79.95 | \$89.95 | \$2,238.75 | Up to 20/1Mbps | 50 | 512k/512k |
| Broadband Two | \$79.95 | \$109.95 | \$2,718.75 | Up to 20/1Mbps | 150 | 512k/512k |
| Broadband Three | \$79.95 | \$129.95 | \$3,198.75 | Up to 20/1Mbps | 300 | 512k/512k |
| Broadband Four | \$79.95 | \$149.95 | \$3,678.75 | Up to 20/1Mbps | 600 | 512k/512k |
| <p>*This describes the maximum speeds possible. Actual speeds may vary depending on multiple factors</p> | | | | | | |

IINET GROUP CRA – IINET PRICING SCHEDULE

Residential ADSL Plans (iiNetwork)

ADSL2+

| Plan | Monthly Anytime Quota | Monthly Charge | Total Minimum Cost (no lock-in contract) | Total Minimum Cost (24 month contract) | Shaped Speed |
|--|-----------------------|----------------|--|--|--------------|
| ADSL2+ 250 | 250GB | \$59.99 | \$139.94 | \$1,439.76 | 256/256k |
| ADSL2+ 500 | 500GB | \$69.99 | \$149.94 | \$1,679.76 | 256/256k |
| ADSL2+ Liimitless/Unlimited | Liimitless | \$79.99 | \$159.94 | \$1,919.76 | n/a |
| ADSL2+ Liimitless/Unlimited Incl LNM Calls | Liimitless | \$89.99 | \$169.94 | \$2,159.76 | n/a |

All plans are shaped to 256k/256k if the monthly quota limit is exceeded.

Both uploads and downloads count towards your data allowance on your Broadband service. If your Usage exceeds the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

ADSL2+ has a maximum possible speed of 24/1Mbps. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as your distance from your local telephone exchange, quality of your copper phone line and broadband equipment.

When an ADSL2+ plan is taken on a 24 month Contract Term, the standard \$79.95 Setup Fee is waived. Break Fees may apply for cancellation prior to the end of the Contract Term.

All ADSL2+ plans are available standalone or bundled with the Home Phone service for the same monthly charge.

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Business Plans (Broadband2+)

ADSL2+

| Plan | Monthly Charge [^] | Total Minimum cost (no lock-in) | Total Minimum cost (24 months) | Anytime Quota (GB) | Shaped Speed |
|------------------------------------|-----------------------------|---------------------------------|--------------------------------|--------------------|--------------|
| Business Broadband Ultimate Bundle | \$89.99 | \$169.94 | \$2159.76 | Unlimited | NA |
| Business Broadband Value Bundle | \$79.99 | \$159.94 | \$1919.76 | Unlimited | NA |
| Business Broadband Essentials | \$59.99 | \$139.94 | \$1439.76 | 300GB | 256k/256k |

Total minimum cost includes Setup Fee of \$79.95 for a no lock-in contract and \$0 for a 24 month contract.

Business Broadband Ultimate Bundle and Business Broadband Value Bundle includes a Business Phone. Business Essentials does not include a Business Phone.

Business Broadband Ultimate Bundle includes the Ultimate Business Phone which includes calls to local, standard national and Australian mobiles.

Business Broadband Value Bundle includes the Value Business Phone which does not include calls to local, standard national and Australian mobiles.

Business Broadband Essentials plan: both uploads and downloads count towards your data allowance. If you exceed the Monthly Usage Allowance for any given Billing Month, your access the rest of the Billing Month will be Shaped.

[^] BizPhone Bundle Discount: Bundle your Business Broadband plan with a BizPhone Line, Standard, Cordless or Premium plan and receive \$9.99 discount off the broadband plan each month. Maximum of one discount per broadband plan. Discount ends when you cancel the broadband plan and/or the Bizphone plan.

Business accounts are able to be paid via flexible payment options offered by us from time to time except if the account is bundled with an additional services such as Home Phone, Netphone or additional residential broadband plans. In which case payment by credit card or direct debit payment is required.

Business Bonded Internet Plans

IINET GROUP CRA – IINET PRICING SCHEDULE

Bonded Internet Plans (Telstra Network) bundled 24 month contract

| Plan | Setup Fee | Price per month** | Total Minimum cost | Speed* | Anytime Quota (GB) | Shaped Speed |
|--------------------------|-----------|-------------------|--------------------|----------------|--------------------|--------------|
| Bonded Internet Basic | \$0 | \$299.95 | \$7,198.80 | Up to 40/2Mbps | 100 | 512k/512k |
| Bonded Internet Value | \$0 | \$319.95 | \$7,678.80 | Up to 40/2Mbps | 300 | 512k/512k |
| Bonded Internet Enhanced | \$0 | \$339.95 | \$8,158.80 | Up to 40/2Mbps | 600 | 512k/512k |
| Bonded Internet Premium | \$0 | \$359.95 | \$8,638.80 | Up to 40/2Mbps | 1200 | 512k/512k |

*This describes the maximum speeds possible. Actual speeds may vary depending on multiple factors

** The Bonded Internet Bundle prices include cost of the Business Phone services.

Additional Line (Telstra Network) bundled 24 month contract – up to three additional lines per Bonded Internet plan

| Plan | Setup Fee | Price per month | Total Minimum cost | Speed | Anytime Quota (GB) | Shaped Speed |
|-------------------|-----------|-----------------|--------------------|------------------------------|--------------------|--------------|
| Extra Bonded Line | \$0 | \$140 | \$3360 | Up to an additional 20/1Mbps | N/A | N/A |

Bonded Internet Plans (Broadband2+) ADSL2+ Bundled 24 month Contract

| Plan | Setup Fee | Price per month | Total Minimum cost | Speed | Anytime Quota (GB) | Shaped Speed |
|-----------------------|-----------|-----------------|--------------------|------------------|--------------------|--------------|
| Bonded Internet Basic | \$0 | \$249.95 | \$5,998.80 | ADSL2+ (2 lines) | 100 | 512k/512k |
| Bonded Internet Value | \$0 | \$269.95 | \$6,478.80 | ADSL2+ (2 lines) | 300 | 512k/512k |

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| | | | | | | |
|---|-----|----------|------------|------------------|------|-----------|
| Bonded Internet Enhanced | \$0 | \$289.95 | \$6,958.80 | ADSL2+ (2 lines) | 600 | 512k/512k |
| Bonded Internet Premium | \$0 | \$309.95 | \$7,438.80 | ADSL2+ (2 lines) | 1200 | 512k/512k |
| * The Bonded Internet prices include the cost of the Business Phone services. | | | | | | |

Additional Line Fee (24 month contract) – up to three additional lines per Bonded Internet plan

| Plan | Setup Fee | Price per month | Total Minimum cost | Speed | Anytime Quota (GB) | Shaped Speed |
|-------------------|-----------|-----------------|--------------------|-------------------|--------------------|--------------|
| Extra Bonded Line | \$0 | \$100 | \$2400 | Additional ADSL2+ | N/A | N/A |

IINET GROUP CRA – IINET PRICING SCHEDULE

4. NAKED DSL SERVICES

Setup fee for all Residential Naked plans is \$99.95 Setup Fee + normal hardware and telephone line connection fees if applicable. Setup fee is discounted to \$79.95 on a 24 month contract.

Setup fee for all Naked Business Value & Business 1-3 plans is \$150 Setup Fee + normal hardware and telephone line connection fees if applicable. Setup fee is discounted to \$79.95 on a 24 month contract.

Relocation fee for all Naked services is \$150

Setup Fees are deducted from the bank account or credit card supplied in the Application on the Service Commencement Date (the date on which we notify you that the Service is ready for use).

Retarget Fee is \$109.

Residential Plans (Naked DSL)

| Plan | Monthly Anytime Quota | Monthly Charge | Netphone Call Charges | Total Min Cost (no lock-in contract) | Total Min cost (24 month contract) |
|---|-----------------------|----------------|---|--------------------------------------|------------------------------------|
| Naked 250 | 250GB | \$59.99 | Pay as you go | \$159.94 | \$1,519.71 |
| Naked Liimitless/Unlimited | Liimitless | \$69.99 | Pay as you go | \$169.94 | \$1,759.71 |
| Naked Liimitless/Unlimited Incl LNM Calls | Liimitless | \$79.99 | Includes calls to local, standard national & Australian mobiles | \$179.95 | \$1,999.71 |

All Residential Naked DSL plans included Netphone. Call inclusions vary by Naked DSL plan.

Shaping: Both uploads and downloads count towards the Monthly Anytime Quota of your Naked DSL plan. The Naked 250 plan is Shaped to 256k/256k when the monthly quota is exceeded.

If you exceed the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

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Naked DSL has a maximum possible speed of 24/1Mbps. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as your distance from your local telephone exchange, quality of your copper phone line and broadband equipment.

Business Plans (Naked DSL)

| Plan | Monthly Charge [^] | Total Minimum cost (no lock-in) | Total Minimum cost (24 months) | Included Calls | Anytime Quota (GB) |
|--------------------------------|-----------------------------|---------------------------------|--------------------------------|---|--------------------|
| Business Naked Ultimate Bundle | \$89.99 | \$169.94 | \$2159.76 | None | Unlimited |
| Business Naked Value Bundle | \$79.99 | \$159.94 | \$1919.76 | Local, Standard National & Australian Mobiles | Unlimited |

All Naked Business Plans include Netphone and is subject to our Acceptable Use Policy.

[^]BizPhone Bundle Discount: Bundle your Business Broadband plan with a BizPhone Line, Standard, Cordless or Premium plan and receive \$9.99 discount off the broadband plan each month. Maximum of one discount per broadband plan. Discount ends when you cancel the broadband plan and/or the Bizphone plan.

Modem delivery fee: \$10 delivery fee applies to all modems ordered with Business Naked Plans.

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5. NBN SERVICES

NBN FTTP, HFC, FTTB and FTTN Service Residential Plans

| Plan | Monthly Anytime Quota | Monthly Charge | *Speed | ^Netphone Call Charges | #Total Min Charge (No lock-in contract) FTTP, FTTB, FTTN | #Total Min Charge (No lock-in contract) HFC only | #Total Min Charge (24 month contract) |
|--|-----------------------|----------------|------------------|---|---|---|---------------------------------------|
| NBN 250 Basic | 250GB | \$59.99 | Up to 12/1Mbps | Pay as you go | \$139.94 | \$238.94 | \$1,449.76 |
| NBN Liimitless/ Unlimited Basic | Unlimited | \$69.99 | Up to 12/1Mbps | Pay as you go | \$149.94 | \$248.94 | \$1,689.76 |
| NBN Liimitless/ Unlimited Boost Incl LN Calls | Unlimited | \$79.99 | Up to 25/5Mbps | Includes calls to Local & Standard National | \$159.94 | \$258.94 | \$1,929.76 |
| NBN Liimitless/ Unlimited Boost Incl LNM Calls | Unlimited | \$89.99 | Up to 25/5Mbps | Includes calls to Local, Standard National & Australian mobiles | \$169.94 | \$268.94 | \$2,169.76 |
| NBN Liimitless/ Unlimited MAX | Unlimited | \$99.99 | Up to 100/40Mbps | Pay as you go | \$179.94 | \$278.94 | \$2,409.76 |
| NBN Liimitless/ Unlimited MAX Incl LN Calls | Unlimited | \$109.99 | Up to 100/40Mbps | Includes calls to Local & Standard National | \$189.94 | \$288.94 | \$2,649.76 |
| NBN Liimitless/ Unlimited MAX Incl LNM Calls | Unlimited | \$119.99 | Up to 100/40Mbps | Includes calls to Local, Standard National & Australian mobiles | \$199.94 | \$298.94 | \$2,889.76 |

IINET GROUP CRA – IINET PRICING SCHEDULE

All NBN FTTP, HFC, FTTB and FTTN Service Residential plans include Netphone. Call inclusions vary by NBN plan.

Shaping: Both uploads and downloads count towards the Monthly Anytime Quota of your NBN FTTP, HFC, FTTB and FTTN Service Residential plan. The NBN Basic 250 plan is Shaped to 256k/256k when the monthly quota is exceeded.

If you exceed the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

*These are maximum wholesale NBN access port speed tiers. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as number of users or connections, the end-user's hardware and software, the connection method (wireless, fixed or satellite), source and type of content downloaded. For FTTB and FTTN, the quality of copper to and in customer premises and the distance to the network equipment may also affect speeds.

^Included calls subject to [Acceptable Use Policy](#).

#Total Minimum Charge on no lock-in contract is the Setup Fee (\$79.95) plus one month of plan rental. For NBN HFC, the total min cost also includes \$89 for modem and a \$10 modem delivery fee.

Total Minimum Charge on a 24 month contract is 24 months of rental plus \$10 modem delivery fee.

Modem delivery fee: \$10 delivery fee applies to all Modems ordered with NBN FTTP, HFC, FTTB and FTTN Service Residential Plans, both charged and included modem offers.

Contract Options

| Contract Options | Setup Fee |
|----------------------|-----------|
| 24 Months | \$0 |
| *No lock-in contract | \$79.95 |

*No access to hardware discounts on a No lock-in contract.

NBN FTTP, FTTB and FTTN Service Business Plans

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| Plan | Anytime Quota (GB) | Monthly Charge [^] | Total Min Cost (no lock in) | Total Min Cost (24 months) | Speed* | Included Calls | Shaped Speed |
|--------------------------------------|--------------------|-----------------------------|-----------------------------|----------------------------|------------------|--|--------------|
| Business NBN Boost Essentials Bundle | 300 | \$69.99 | \$149.94 | \$1679.76 | Up to 25/5Mbps | None | 8/1Mbps |
| Business NBN Boost Value Bundle | Unlimited | \$79.99 | \$159.94 | \$1919.76 | Up to 25/5Mbps | None | NA |
| Business NBN Boost Ultimate Bundle | Unlimited | \$89.99 | \$169.94 | \$2159.76 | Up to 25/5Mbps | Local & Standard National & Australian mobiles | NA |
| Business NBN MAX Essentials Bundle | 300 | \$99.99 | \$179.94 | \$2399.76 | Up to 100/40Mbps | None | 8/1Mbps |
| Business NBN MAX Value Bundle | Unlimited | \$109.99 | \$189.94 | \$2639.76 | Up to 100/40Mbps | None | NA |
| Business NBN MAX Ultimate Bundle | Unlimited | \$119.99 | \$199.94 | \$2879.76 | Up to 100/40Mbps | Local & Standard National & Australian mobiles | NA |

Total minimum cost includes Setup Fee of \$79.95 for no lock-in contract; and \$0 for 24 month contract.

All NBN Service Business Plans include Netphone, and is subject to our Acceptable Use Policy.

*These are maximum wholesale NBN access port speed tiers. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as number of users or connections, the end-user's hardware and software, the connection method (wireless,

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fixed or satellite), source and type of content downloaded. For FTTB and FTTN, the quality of copper to and in customer premises and the distance to the network equipment may also affect speeds.

Business NBN Boost Essentials and Business NBN MAX Essentials plans: both uploads and downloads count towards your data allowance. If you exceed the Monthly Usage Allowance for any given Billing Month, your access the rest of the Billing Month will be Shaped.

^BizPhone Bundle Discount: Bundle your Business Broadband plan with a BizPhone Line, Standard, Cordless or Premium plan and receive \$9.99 discount off the broadband plan each month. Maximum of one discount per broadband plan. Discount ends when you cancel the broadband plan and/or the Bizphone plan

Modem delivery fee: \$10 delivery fee applies to all modems ordered with NBN FTTP, FTTB and FTTN Service Business Plans.

NBN Fixed Wireless Plans

| Plan | Monthly Anytime Quota | Monthly Charge | *Speed | ^Netphone Call Charges | Total Min Charge (No lock-in contract) | Total Min Charge (24 month contract) |
|--|-----------------------|----------------|----------------|---|--|--------------------------------------|
| NBN 250 Basic | 250GB | \$59.99 | Up to 12/1Mbps | Pay as you go | \$139.94 | \$1,439.76 |
| NBN Liimitless/ Unlimited Basic | Unlimited | \$69.99 | Up to 12/1Mbps | Pay as you go | \$149.94 | \$1,679.76 |
| NBN Liimitless/ Unlimited Boost Incl LN Calls | Unlimited | \$79.99 | Up to 25/5Mbps | Includes calls to Local & Standard National | \$159.94 | \$1,919.76 |
| NBN Liimitless/ Unlimited Boost Incl LNM Calls | Unlimited | \$89.99 | Up to 25/5Mbps | Includes calls to Local, Standard National & Australian mobiles | \$169.94 | \$2,159.76 |

All NBN Fixed Wireless plans include Netphone. Call inclusions vary by NBN plan.

Shaping: Both uploads and downloads count towards the Monthly Anytime Quota of your NBN Fixed Wireless plan. The NBN Basic 250 plan is Shaped to 256k/256k when the monthly quota is exceeded.

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If you exceed the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

*These are maximum wholesale NBN access port speed tiers. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as number of users or connections, the end-user's hardware and software, the connection method (wireless, fixed or satellite), source and type of content downloaded.

^Included calls subject to [Acceptable Use Policy](#).

Modem delivery fee: \$10 delivery fee applies to all Modems ordered with NBN Fixed Wireless plans, both charged and included modem offers.

Contract Options

| Contract Options | Setup Fee |
|----------------------|-----------|
| 24 Months | \$0 |
| *No lock-in contract | \$79.95 |

*No access to hardware discounts on a No lock-in contract.

NBN Long Term Satellite Service plans

| Plan | ^Monthly Included Peak Quota | ^Monthly Included Off-Peak Quota | Monthly Charge | *Speed | Total Min Charge (No lock-in contract) | Total Min Charge (24 month contract) |
|-------------------------|------------------------------|----------------------------------|----------------|----------------|--|--------------------------------------|
| NBN Satellite 60 Basic | 20GB | 40GB | \$39.99 | Up to 12/1Mbps | \$139.94 | \$959.76 |
| NBN Satellite 60 Boost | 20GB | 40GB | \$44.99 | Up to 25/5Mbps | \$144.94 | \$1,079.76 |
| NBN Satellite 120 Basic | 40GB | 80GB | \$49.99 | Up to 12/1Mbps | \$149.94 | \$1,199.76 |
| NBN Satellite 120 Boost | 40GB | 80GB | \$54.99 | Up to 25/5Mbps | \$154.94 | \$1,319.76 |

Shaping: Both uploads and downloads count towards the Quota of your NBN Long Term Satellite Service plan. Your plan is Shaped to 128k/128k when the monthly quota is exceeded.

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If you exceed the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

*These are maximum wholesale NBN access port speed tiers. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as number of users or connections, the end-user's hardware and software, the connection method (wireless, fixed or satellite), source and type of content downloaded.

^Peak Data usage times are 7am to 1am. Off-peak Data usage times are 1am to 7am.

Modem delivery fee: \$10 delivery fee applies to all Modems ordered with NBN Long Term Satellite Service plans, both charged and included modem offers.

Contract Options

| Contract Options | Setup Fee |
|----------------------|-----------|
| 24 Months | \$0 |
| *No lock-in contract | \$99.95 |

*No access to hardware discounts on a No lock-in contract.

NBN Fibre Phone

| Fibre Phone Service fees | Monthly fee | Call Costs |
|---|-------------|---|
| Fibre Phone Monthly Rental Fee (only available when NBN Fibre is bundled with Fibre Phone) | \$19.95 | Local calls - \$0.00/call* National calls - \$0.00/call* *Acceptable Use Policy applies |
| On-net to On-net calls | NA | Free |
| Home to mobile calls | NA | 29 cents per minute |
| 13, 1300 calls | NA | 30 cents untimed |
| International Calls | NA | Charges as per our Website per country |
| Override codes (such as 1414) | NA | Not recommended, charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse | NA | Charges will vary based on service used and call duration. |

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| Fibre Phone Service fees | Monthly fee | Call Costs |
|--|-------------|------------|
| Charge International, non-local fixed price. | | |

Calls to mobile phones from Fibre Phone are charged in 30 second blocks.

| iiNet Fibre Phone Optional Services | Fee for Services | Additional Charges |
|-------------------------------------|------------------|--------------------|
| Call Forwarding Always | NA | Call Charges Apply |
| Call Forwarding Busy | NA | Call Charges Apply |
| Call Forwarding No Answer | NA | Call Charges Apply |
| Call Forwarding Selective | NA | Call Charges Apply |
| Call Waiting | NA | Call Charges Apply |
| Voice Mail *** | NA | NA |
| Voice Messaging to Email | NA | NA |
| Caller Line ID Delivery Blocking | NA | NA |
| Call Return | NA | Call Charges Apply |
| Three way calling | NA | Call Charges Apply |

Other Fees:

| | | |
|-------------------------|-------|---|
| Plan Downgrades | \$29 | All plan downgrades incur a \$29 fee. |
| New Line Connection Fee | \$297 | Available only to NBN Business plans and applicable only if requested by you. |

Under the terms of our wholesale agreement, we may be charged for the below activities. Where we incur these charges, we may bill those charges to you. However, we will notify you of these charges before doing the work or when you make your appointment. We will only proceed with the activity if you agree to pay these charges.

- a) non-standard installations;
- b) subsequent installations;
- c) additional installations;
- d) changes to installations;
- e) cancelled appointments

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- f) missed appointments (where you are not in attendance at the Premises at the agreed appointment time);
- g) repair, modification or removal of equipment;
- h) invalid faults (where you report a fault with your Service, and the issue is not with NBN Equipment);
- i) central splitter installations (where requested by you or required to resolve performance issues with your Service); and
- j) restored orders (where you ask for an order that has been put on hold to be reinstated).

6. FIBRE TO THE HOME SERVICES

| Price per month | Speed* | Total Anytime (GB) | Shaping |
|-----------------|--------|--------------------|-----------|
| \$59.90 | 12 / 1 | 50 | 256 / 256 |
| \$69.90 | | 250 | 256 / 256 |
| \$89.90 | | 500 | 256 / 256 |
| \$99.90 | | 1000 | 256 / 256 |
| \$64.90 | 25 / 5 | 50 | 256 / 256 |
| \$74.90 | | 250 | 256 / 256 |
| \$94.90 | | 500 | 256 / 256 |

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| | | | |
|----------|----------|------|-----------|
| \$104.90 | | 1000 | 256 / 256 |
| \$74.90 | 50 / 20 | 50 | 256 / 256 |
| \$84.90 | | 250 | 256 / 256 |
| \$104.90 | | 500 | 256 / 256 |
| \$114.90 | | 1000 | 256 / 256 |
| \$79.90 | 100 / 40 | 50 | 256 / 256 |
| \$89.90 | | 250 | 256 / 256 |
| \$109.90 | | 500 | 256 / 256 |
| \$119.90 | | 1000 | 256 / 256 |

All Residential Fibre to the Home Service include Netphone

*These are maximum wholesale access port speeds. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as number of users or connections, the end-user's hardware and software, the connection method (wireless, fixed or satellite), source and type of content downloaded.

| Business Plans | Speed (Down/Up) | On Peak Quota | Off Peak Quota | Total Quota | Cost |
|----------------------------------|-----------------|---------------|----------------|-------------|----------|
| Business Fibre 1 (12/1) | 12/1Mbps | 20 GB | 20 GB | 40 GB | \$79.95 |
| Business Fibre 1 (25/5) | 25/5 Mbps | 20 GB | 20 GB | 40 GB | \$84.95 |
| Business Fibre 1 (50/20) | 50/20 Mbps | 20 GB | 20 GB | 40 GB | \$94.95 |
| Business Fibre 1 (100/40) | 100/40 Mbps | 20 GB | 20 GB | 40 GB | \$99.95 |
| Business Fibre 2 (12/1) | 12/1 Mbps | 100 GB | 100 GB | 200 GB | \$89.95 |
| Business Fibre 2 (25/5) | 25/5 Mbps | 100 GB | 100 GB | 200 GB | \$94.95 |
| Business Fibre 2 (50/20) | 50/20 Mbps | 100 GB | 100 GB | 200 GB | \$104.95 |
| Business Fibre 2 (100/40) | 100/40 Mbps | 100 BG | 100 GB | 200 GB | \$109.95 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Business Plans | Speed (Down/Up) | On Peak Quota | Off Peak Quota | Total Quota | Cost |
|---------------------------|-----------------|---------------|----------------|-------------|----------|
| Business Fibre 3 (12/1) | 12/1 Mbps | 500 GB | 500 GB | 1000 GB | \$109.95 |
| Business Fibre 3 (25/5) | 25/5 Mbps | 500 GB | 500 GB | 1000 GB | \$114.95 |
| Business Fibre 3 (50/20) | 50/20 Mbps | 500 GB | 500 GB | 1000 GB | \$124.95 |
| Business Fibre 3 (100/40) | 100/40 Mbps | 500 GB | 500 GB | 1000 GB | \$129.95 |

Contract Options:

| Contract Options | Setup Fee Cost | Budii Lite® | Budii® | Budii® with handset | Break Fee |
|------------------|----------------|-------------|--------|---------------------|-----------|
| 24 Months | \$79 | \$119 | \$209 | \$279 | \$80* |
| No Contract | \$159 | \$139 | \$289 | \$359 | n/a |

* If you purchased hardware you will be charged back the difference between the standard cost of the hardware and the discounted hardware purchase cost.

Other Fees:

| | | |
|------------------------|-------|---|
| Plan Downgrades | \$29 | All plan downgrades incur a \$29 fee. |
| Incorrect Callout Fee* | \$297 | Incorrect Callout Fee for Fibre to the Home incurs a minimum of \$297 |

* Where we attend your premises to repair a Fault reported by you, but we determine that there is no Fault or the Fault is caused by Your Equipment, we may charge you a fee of \$297 for attendance. You may be charged additionally for any extra materials used to repair Your Equipment or labour beyond 2 hours.

7. HOSTING AND DOMAINS PRICING

Domain name registration

| Domain | Minimum period | Cost per year | Minimum cost |
|--------|----------------|---------------|--------------|
|--------|----------------|---------------|--------------|

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| | | | |
|---------------------------------------|---------|---------|---------|
| .com.au .net.au | 2 years | \$22 | \$44 |
| .org.au | 2 years | \$8.75 | \$17.50 |
| .asn.au | 2 years | \$13.75 | \$27.50 |
| .id.au | 2 years | \$11.25 | \$22.50 |
| .com .net .org .biz .info | 1 year | \$30 | \$30 |
| .mobi .co.nz | 1 year | \$75 | \$75 |
| .co.uk | 2 years | \$37.50 | \$75 |
| .com .name .asia | 1 Year | \$75 | \$75 |

Domain name add-ons

| | Description | Cost |
|--------------------------|--|---------------|
| DNS Hosting | For domain owners looking to host their own web or mail servers. Bear in mind, customers hosting their own servers will also require a static IP address | \$25 per year |
| Secondary DNS Hosting | A secondary DNS improves the reliability of your domain if your primary DNS become unavailable. | \$25 per year |
| Mail relay | Mail Relay is ideal for customers hosting their mail server in-house. It provides a back up server if your mail server becomes unavailable. | \$65 per year |
| DNS Hosting & Mail Relay | This is a combination of the DNS Hosting and Mail Relay products. Perfect for customers wanting DNS hosting and the ability to host their own mail servers. A backup mail server is also included. | \$90 per year |

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Web Hosting

| | Web Hosting 1 | Web Hosting 2 | Web Hosting 3 |
|-------------------------|--------------------------|--------------------------|--------------------------|
| Cost | \$16/month or \$160/year | \$19/month or \$190/year | \$30/month or \$300/year |
| Server | Windows/Linux | Windows/Linux | Windows/Linux |
| Webspace | 10GB | 15GB | 20GB |
| Number of Backups | 2 | 2 | 2 |
| MySQL Databases | 2 | 5 | 10 |
| Database space | 100MB | 150MB | 200MB |
| Traffic | 100GB | 150GB | 200GB |
| WordPress, Joomla | ✓ | ✓ | ✓ |
| File Manager | ✓ | ✓ | ✓ |
| Parallels Control Panel | ✓ | ✓ | ✓ |

Excess bandwidth = \$0.06 per Mb

SSL Secure Certificates

| Certificate Type | Description | Cost |
|--|--|----------------|
| QuickSSL Premium | Provides security layer to encrypt credit card details. Used on single hostname; Example www.hostname.com | \$139 per year |
| True BusinessID | Provides security layer to encrypt credit card details business. Includes two hostnames; Example www.hostname.com and hostname.com | \$199 per year |
| True BusinessID with Extended Validation | Provides security layer to encrypt credit card details business. Includes two hostnames; Example www.hostname.com and hostname.com | \$249 per year |
| Ture BusinessID Wildcard | Provides security layer to encrypt credit card details business. Secure all hostnames on a domain; Example: *.hostname.com | \$699 per year |

IINET GROUP CRA – IINET PRICING SCHEDULE

Email Hosting Features

| Feature | Business Email | Business Pro |
|--|----------------|--------------|
| Webmail access | ✓ | ✓ |
| Email forwarders & responders | ✓ | ✓ |
| Mobile device support (such as iPhone) | ✓ | ✓ |
| Anti-spam & anti-virus included | X | ✓ |
| MAPI & ISync connectivity | X | ✓ |
| Sharing | X | ✓ |
| Backup management | X | ✓ |

Business Pro Email

| Number of email addresses | Monthly cost | Yearly cost | Monthly cost per mailbox | Storage |
|---------------------------|--------------|-------------|--------------------------|---------|
| 1 | N/A | \$65 | N/A | 1GB |
| 5 | \$18.50 | \$185 | \$3.08 | 1GB |
| 10 | \$34.50 | \$345 | \$2.87 | 1GB |
| 30 | \$96.50 | \$965 | \$2.68 | 1GB |

Business Standard Email

| Number of email addresses | Monthly cost | Yearly cost | Storage |
|---------------------------|--------------|-------------|---------|
| 5 | \$10 | \$100 | 1GB |
| 10 | \$16 | \$160 | 1GB |
| 30 | \$19 | \$190 | 1GB |
| 60 | \$22 | \$220 | 1GB |
| 150 | \$33 | \$330 | 1GB |

IINET GROUP CRA – IINET PRICING SCHEDULE

Email Hosting add-ons

| | Description | Cost |
|-----------------------------------|---|-----------------|
| Email Virus scanning | Scans all incoming email for viruses. Where a virus is detected you will be notified | \$99/year |
| Email Spam Filtering | Analyses each email for 'spam probability' and quarantines the email where necessary | \$49.95/year |
| Email protection | A bundle of Email Virus and Spam filtering | \$119/year |
| Domain Mail Mirror | Point a different domain name to your existing email address | \$35/year |
| Upgrade Business Pro Plus storage | Increase your storage for Business Pro Plus email address to 2GB or 5GB | From \$120/year |
| Mail Relay | Mail Relay is great for customers hosting their mail server in-house. It provides a back up server if your mail server becomes unavailable. | \$65/yr |

Hosted Exchange

| | Exchange 1 | Exchange 2 |
|-----------------------------|------------------------------|------------------------------|
| Price | \$2.95 per mailbox per month | \$6.95 per mailbox per month |
| Email storage | 3GB | 25GB |
| Outgoing mail limit | 30MB | 30MB |
| Outlook Web Access | ✓ | ✓ |
| POP / IMAP support | ✓ | ✓ |
| Activesync and MAPI support | X | ✓ |
| Antivirus and Antispam | ✓ | ✓ |
| Deleted items retention | 7 days | 7 days |
| Includes Outlook licence | X | X |

* Exchange 1 may also have desktop licence of Outlook included for an extra \$12 per month.

IINET GROUP CRA – IINET PRICING SCHEDULE

Virtual Private Server (VPS)

| Plan | Monthly cost | RAM | CPU | Storage | Traffic |
|-------|--------------|-------|------|---------|---------|
| VPS 1 | \$29.95 | 512MB | 1GHz | 20GB | 50GB |
| VPS 2 | \$49.95 | 1GB | 2GHz | 30GB | 100GB |
| VPS 3 | \$99.95 | 2GB | 3GHz | 50GB | 250GB |

Business Cloud

| Plan | Business Cloud 1 | Business Cloud 2 | Business Cloud 3 | Business Cloud 4 |
|------------------------------------|------------------|------------------|------------------|------------------|
| Minimum monthly charge** | \$29 | \$59 | \$149 | \$349 |
| Price per CPU (GHz*) | 1c/GHz/hour | 1.5c/GHz/hour | 1.2c/GHz/hour | 1c/GHz/hour |
| Price per RAM (GB*) | 3c/GB/hour | 4c/GB/hour | 3.5c/GB/hour | 3c/GB/hour |
| Maximum RAM | 1GB | 8GB | 32GB | 64GB |
| Maximum CPU | 1GHz | 4GHz | 8GHz | 16GHz |
| Maximum number of virtual machines | 2 | 5 | 20 | 30 |
| Maximum Storage | 50GB | 150GB | 500GB | 1000GB |

| Storage and Bandwidth | Pricing |
|----------------------------|---------|
| Storage per GB* | 18c |
| Inbound Bandwidth per GB* | 12c |
| Outbound Bandwidth per GB* | 12c |

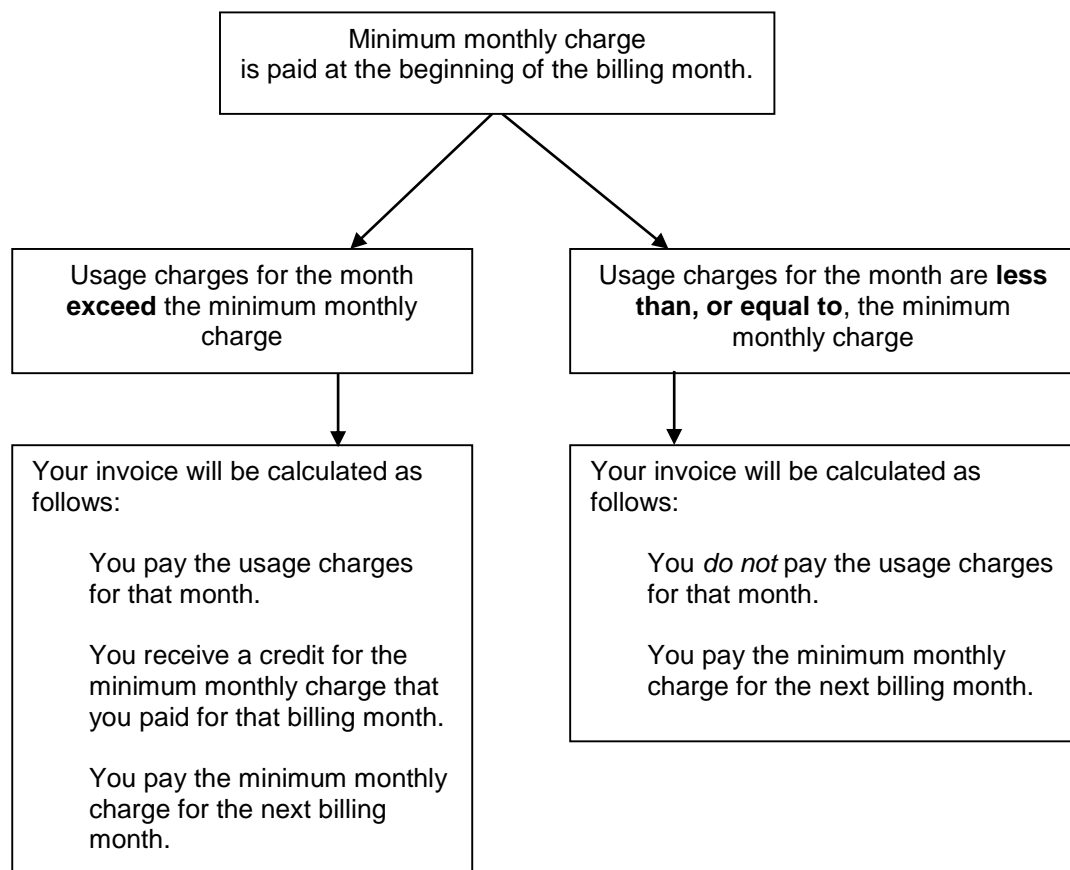
| Operating Systems and External IP's | Pricing |
|-------------------------------------|---------|
|-------------------------------------|---------|

IINET GROUP CRA – IINET PRICING SCHEDULE

| | |
|--|--------|
| Linux | free |
| Windows Licensing Fee (per licence/hr) | 2c |
| External IP's (per external IP/month) <i>(External IP's are not included in the minimum monthly charge)</i> | \$3.00 |

* Usage charges per GHz or GB are calculated according to the percentage of GHz or GB used (e.g. if you store 0.5GB of data in a month, your storage fee for that month will be 0.5GB x 18c = 9c).

** The payment process for Business Cloud Services is set out in the diagram below. The minimum monthly charge is billed in advance at the beginning of each billing month. Usage charges (calculated in accordance with the above tables) are billed in arrears at the end of each billing month.



8. DATA PACK PRICING

| Extra Capacity (GB) | Price per month |
|---------------------|-----------------|
| 10 | \$10.00 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Extra Capacity (GB) | Price per month |
|---------------------|-----------------|
| 20 | \$15.00 |
| 50 | \$30.00 |
| 100 | \$50.00 |
| 200 | \$80.00 |

9. TECHII™ PRICING

| Service | Price |
|---|---------|
| 1 hour visit | \$99.00 |
| Additional 30 minute blocks (as required) | \$22.00 |

10. BUSINESS GRADE HARDWARE

| Modem | VoIP | Ethernet Ports | Wireless | 12 Month Contract | Outright Purchase |
|--|------|----------------|----------|-------------------|-------------------|
| Cisco 887 ADSL Security Router with Annex M Support | X | 4 | X | \$66.59/month | \$799.00 |
| Cisco 887W ADSL Security Router with wireless 802.11g and AnnexM | X | 4 | ✓ | | \$899.00 |
| Cisco Small Business Router SRP 527W with ADSL2+, VoIP and 802.11n | ✓ | 4 | ✓ | \$35.75/month | \$429.00 |
| ZyXEL ADSL2+ Bonded 4 Port Router | X | 4 | X | \$34.92/month | \$419.00 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| SMARTnet Contract | On Contract (Per year) | |
|---------------------------------|------------------------|----------|
| | 1 Year | 2 Years |
| SMARTnet 8x5xNBD for Cisco 887 | \$75.95 | \$151.80 |
| SMARTnet 8x5xNBD for Cisco 887W | \$88.00 | \$176.00 |

11. IPTV SERVICES

Service Options

| iiNet TV with Fetch/Adam TV with Fetch | Cost (Rent the Set Top Box) | Cost (Purchase Set Top Box) |
|--|-----------------------------|-----------------------------|
| Monthly Service Cost | \$5.00 per month | \$5.00 per month |
| Setup Fee | \$0.00 | n/a |
| Set Top Box | \$5.00 | \$299.00 |
| Total cost per month | \$10.00 per month | \$5.00 per month |

Additional Hardware & Other Fees

| Description | Cost |
|---|--|
| Non Return Fee (equal to the Set Top Box Purchase Price minus the refurbishment cost) | Generation 1 Set Top Box: \$309.00 Generation 2 Set Top Box: \$299.00 |
| Replacement Fee | Generation 1 Set Top Box: \$309.00 Generation 2 Set Top Box: \$299.00 |
| Remote replacement | \$29.95 |
| 5-meter Ethernet cable | \$9.95 |
| iiNet Wireless Bridge Device | \$119.00 |
| PowerLine Adapter (PLA) | \$59.00 |

Break & Downgrade Fees

| For Hired Set Top Boxes only | Cost | |
|------------------------------|-------------------------------------|---|
| | Contracts prior to 26 February 2013 | Contracts from 26 February 2013 onwards |

IINET GROUP CRA – IINET PRICING SCHEDULE

| For Hired Set Top Boxes only | Cost | |
|--|-------------|-------|
| Less than 21 days after service activation | \$110 | \$110 |
| 22 days to Month 6 | \$430 | \$400 |
| Month 7 to 12 | \$310 | \$300 |
| Month 13 to 18 | \$190 | \$200 |
| Month 19 to 24 | \$60 | \$100 |
| Downgrade Fee | \$29 | \$29 |

Video On Demand Content Fee

| Video on Demand Content | Cost |
|--------------------------------|-------------|
| Library Titles | \$3.95 |
| Standard Definition Titles | \$5.95 |
| High Definition Titles | \$6.95 |

Subscription Packages

| Subscription Packages | Monthly Cost |
|------------------------------|---------------------|
| Entertainment Plus Pack | \$19.95 |
| Taj Mahal | \$24.95 |
| The Great Wall | \$19.95 |
| Tiger Pack | \$19.95 |
| Pinoy Pack | \$19.95 |
| Korean Pack | \$14.95 |
| Setanta | \$14.95 |
| TVB Cantonese Pack | \$49.95 |
| Sun South Indian | \$29.95 |

IINET GROUP CRA – IINET PRICING SCHEDULE

12. MOBILE VOICE FEES

Plans for residential & business customers

| Feature | \$19.99 Plan | \$29.99 Plan | \$39.99 Plan | \$49.99 Plan |
|---|-------------------|--------------|--------------|--------------|
| Minimum monthly charge | \$19.99 | \$29.99 | \$39.99 | \$49.99 |
| Monthly included value for standard calls and messages* | \$400 | All included | All included | All included |
| Monthly included value for standard international calls | \$0 | \$0 | \$300 | \$300 |
| Flagfall - connection cost of calls made from your mobile | \$0.35 per call | Included | Included | Included |
| Standard calls to any mobile in Australia | \$0.90 per minute | Included | Included | Included |
| Standard calls to any landline in Australia | \$0.90 per minute | Included | Included | Included |
| Calls to 13/1300 numbers | \$0.90 per minute | Included | Included | Included |
| Voicemail retrieval | \$0.90 per minute | Included | Included | Included |
| Directory assistance (1223) | \$0.50 per call | | | |
| Standard SMS within Australia | \$0.25 per SMS | Included | Included | Included |
| International SMS | \$0.35 per SMS | Included | Included | Included |
| MMS within Australia | \$0.50 per MMS | Included | Included | Included |
| International MMS | \$0.75 per MMS | Included | Included | Included |
| Monthly included data | 2 GB | 2 GB | 7 GB | 9 GB |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Feature | \$19.99 Plan | \$29.99 Plan | \$39.99 Plan | \$49.99 Plan |
|--|--|--------------|--------------|--------------|
| Excess data - downloads & uploads above your monthly inclusion | Additional data \$10 per 1 GB or part thereof | | | |
| International calls | Varies depending on destination, see http://www.iinet.net.au/phone/mobile-phones/?section=international-rates | | | |
| Billing increment | 60 seconds | | | |

* Monthly included value can also be used for international SMS and MMS.

All prices quoted are inclusive of GST. Our Fair Use Policy applies. Mobile voice plans no longer for sale can be found in clause 23.

Other Fees

| Description | Price |
|----------------------------------|---------|
| SIM / Micro-Sim (or replacement) | \$10.00 |
| Plan downgrade | \$nil |
| Activation Fee | \$nil |

13. IINET CABLE

Residential iiNet Cable Plans

| Plan | Total Anytime (GB) | Price [^] | Download Speed* | Included Calls | Shaped Speed |
|-------------------------|--------------------|--------------------|----------------------------|---------------------------|--------------|
| Cable MAX Incl LN Calls | Unlimited | \$79.99 | Between 80Mbps and 100Mbps | Local & Standard National | n/a |

*Upload speed of up to 20Mbps. These are maximum iiNet Cable access port speeds. Data transfer speeds to individual premises may differ.

All residential Cable plans include Netphone

[^]Cable Special Offer

When Cable MAX Incl LN Calls is ordered on a 24 month contract, the monthly retail price is discounted by 50% for the first 12 months of the contract. The \$79.99 Cable MAX Incl LN Calls plan will then be charged at \$39.99 during months 1 to 12, and at \$79.99 thereafter. Offer only available to new customers on a 24 month contract, and may be withdrawn at any time.

IINET GROUP CRA – IINET PRICING SCHEDULE

Business iiNet Cable Plans

| Price per month | Speed* | Anytime Quota (GB) | Shaping |
|-----------------|--------------|--------------------|-----------|
| \$69.95 | 25 / 5 Mbps | 50 | 512 / 512 |
| \$89.95 | | 250 | 512 / 512 |
| \$109.95 | | 500 | 512 / 512 |
| \$129.95 | | 1000 | 512 / 512 |
| \$79.95 | 50 / 8 Mbps | 50 | 512 / 512 |
| \$99.95 | | 250 | 512 / 512 |
| \$119.95 | | 500 | 512 / 512 |
| \$139.95 | | 1000 | 512 / 512 |
| \$84.95 | 100 / 8 Mbps | 50 | 512 / 512 |
| \$104.95 | | 250 | 512 / 512 |
| \$124.95 | | 500 | 512 / 512 |
| \$144.95 | | 1000 | 512 / 512 |

* These are maximum iiNet Cable access port speeds. Data transfer speeds to individual premises may differ.

Contract Options: Residential Cable

| Contract Options | Setup Fee Cost | Modem Cost (Arris Touchstone CM820) | Modem Cost (TG789vac V2WiFi Modem) |
|------------------|----------------|-------------------------------------|------------------------------------|
| 24 Months | \$59.99 | \$0 | \$0 |
| No Contract | \$159.99 | \$0 | \$89 |

| Contract Break Fees | 0 to 6 months | 7-12 Months | 13-18 Months | 19-24 Months |
|---------------------|---------------|-------------|--------------|--------------|
| 24 Months Option | \$200.00 | \$150.00 | \$100.00 | \$80.00 |
| No Contract Option | \$0 | \$0 | \$0 | \$0 |

IINET GROUP CRA – IINET PRICING SCHEDULE

Contract Options: Business Cable

| Contract Options | Setup Fee Cost | Modem Cost (Arris Touchstone CM820) |
|------------------|----------------|--|
| 24 Months | \$0 | \$0 |
| No Contract | \$170.00 | \$0 |

| Contract Break Fees | 0 to 6 months | 7-12 Months | 13-18 Months | 19-24 Months |
|---------------------|---------------|-------------|--------------|--------------|
| 24 Months Option | \$250.00 | \$150.00 | \$100.00 | \$50.00 |
| No Contract Option | \$0 | \$0 | \$0 | \$0 |

Other Fees:

| | | |
|-----------------|------|---------------------------------------|
| Plan Downgrades | \$29 | All plan downgrades incur a \$29 fee. |
|-----------------|------|---------------------------------------|

14. IINET VDSL2

Residential iiNet VDSL2 Plans

| Plan | Total Anytime (GB) | Price | Download Connection Speed* | Included Calls | Shaped Speed |
|---------|--------------------|---------|----------------------------|---|-------------------|
| VDSL2 1 | 1000 | \$69.99 | 30Mbps | Local & Standard National | 1Mbps/ 1Mbps |
| VDSL2 2 | 1000 | \$79.99 | Between 20Mbps and 80Mbps | Local & Standard National | 10Mbps/ 10Mbps |
| VDSL2 3 | 1000 | \$89.99 | Between 20Mbps and 80Mbps | Local, Standard National & Australian mobiles | 10Mbps/ 10Mbps |

IINET GROUP CRA – IINET PRICING SCHEDULE

*Upload speed of up to 5Mbps on VDSL2 1, up to 20Mbps on VDSL2 2 & 3. These are maximum iiNet VDSL2 access port download/upload speeds. Data transfer speeds to individual premises may differ.

All residential VDSL2 plans include Netphone

Business iiNet VDSL2 Plans

| Plan | Total Anytime (GB) | Price | Download Connection Speed* | Included Calls | Shaped Speed |
|------------------|--------------------|---------|----------------------------|--|----------------|
| VDSL2 Business 1 | 1000 | \$89.99 | Between 20Mbps and 80Mbps | Local & Standard National | 20Mbps/20 Mbps |
| VDSL2 Business 2 | 1000 | \$99.99 | Between 20Mbps and 80Mbps | Local, Standard National & Australian Mobile | 20Mbps/20 Mbps |

*Upload speed of up to 20Mbps. These are maximum iiNet VDSL2 access port download/upload speeds. Data transfer speeds to individual premises may differ.

Residential and Business VDSL2 Contract Options:

| Contract Options | Setup Fee Cost* | Modem Cost (Huawei HG658) |
|------------------|-----------------|---------------------------|
| 24 Months | \$59.99 | \$0 |
| No Contract | \$159.99 | \$60 |

*This covers standard connections only, which consists of an overhead cable from the pole to the house and one or two outlets depending on services selected, unless such outlets already exist at the installation address. This includes premises where an active connection is already in place, and where no previous connection is in place, or connection is inactive. A non-standard connection consists of an underground connection from the pole to the house, and one or two outlets depending on services selected, which requires a site inspection and is subject to additional fees as arranged with the installer.

Residential & Business VDSL2 Other Fees:

| | | |
|-----------------|------|---------------------------------------|
| Plan Downgrades | \$29 | All plan downgrades incur a \$29 fee. |
|-----------------|------|---------------------------------------|

Modem delivery fee: \$10 delivery fee applies to all Modems ordered with a VDSL2 service, both charged and included modem offers.

IINET GROUP CRA – IINET PRICING SCHEDULE

15. WIMAX

Residential WiMAX plans

| Plan | Total Anytime (GB) | Price |
|--------------|--------------------|----------|
| WiMAX 25GB | 25 | \$45.00 |
| WiMAX 100GB | 100 | \$50.00 |
| WiMAX 200GB | 200 | \$60.00 |
| WiMAX 500GB | 500 | \$90.00 |
| WiMAX 1000GB | 1000 | \$120.00 |

WiMAX plans are shaped to 128/128kbps once the included quota limit is exceeded.

Setup Fees

| Setup Fee | Contract | | | |
|-----------|-------------|----------|----------|----------|
| | No contract | 12 Month | 24 Month | 36 Month |
| WiMAX | \$750 | \$500 | \$300 | \$150 |

16. BUDII®

| Hardware | Purchase Outright | Purchase with xDSL or fibre service (24 month minimum contract period) | Rental with xDSL or fibre service (24 month minimum contract period) |
|-------------------------|-------------------|--|---|
| Budii® Device + Handset | \$359 | \$279 | \$14.95 per month (total cost over 24 month minimum contract period: \$358.80) |
| Budii® Device | \$289 | \$209 | n/a |
| Budii Lite® Device | \$139 | \$119 | Not available |
| Additional Handset | \$99.95 | n/a | n/a |

IINET GROUP CRA – IINET PRICING SCHEDULE

17. HOSTED LYNC

Hosted Lync Service Fees

| Service | Applicable Fee |
|---------|----------------|
| Lync 1 | \$1.95/month |
| Lync 2 | \$7.95/month |
| Lync 3 | \$19.95/month |

Hosted Lync Deskphone

| Deskphone | Applicable Fee |
|-----------|----------------|
| WX 310 | \$10/month |
| WX 500 | \$20/month |
| WX 600 | \$30/month |

Hosted Lync Call Rates

| Call type | Applicable Fee |
|---------------------|--|
| Calls to mobile | 15c/minute |
| International calls | from 5c/minute (charges vary per Country, see Website for details) |
| 13/1300 calls | 30c untimed |

HOSTED LYNC DESKPHONES

Hosted Lync Deskphones can only be purchased on a 24 month repayment plan.

If you have purchased a Lync Deskphone from us to use in connection with the Hosted Lync Service and you cancel your service within 24 months, we will bill you in your next invoice the total of all remaining repayments for the 24 month repayment plan.

18. BUSINESS SUPPORT FEES

| Service | Applicable Fee |
|----------------------|---|
| On-site installation | \$165 (including GST). Depending on location, additional charges for travelling time may apply. |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Service | Applicable Fee |
|---------------------------|--|
| | any such charges will be notified to you prior to us accepting your request for the on-site DSL installation. |
| On site IT support | \$199 per hour (GST inclusive) charged at \$49.75 (GST inclusive) per 15 minutes. Depending on location, additional charges for travelling time may apply. Any such charges will be notified to you prior to us accepting your request for on-site IT Support. |
| Managed Services | Charges are as per Managed Services Agreement |

19. MISCELLANEOUS FEES

Handling Fee

Refunds are provided via credit card. If a refund is required via a means other than credit card, a handling fee of \$10 may be charged.

Printed Invoices

Printed invoices are charged at \$1.49 per invoice per month.

Complaint Administration Fee

Complaints lodged more than 2 years after a dispute arises may incur a \$25 administrative fee to cover the cost of retrieving and investigating archived data. This fee will be refunded if the dispute is resolved in your favour.

Incorrect Call-Out Fee

If we attend your premises to repair a PSTN Fault reported by you, but we determine that there is no Fault or the Fault is caused by Your Equipment, unless otherwise specified in the Pricing Schedule, we may charge you a fee of \$130 for attendance plus \$38 per 15 minutes there-after with a 15 minute minimum.

Amex & Diners Levy Charge

A 3% service fee is applicable on American Express (Amex) & Diners Club International (Diners) payments. The service fee applies in the following situations:

- when choosing Amex or Diners as the preferred payment method at the time of signing up for your service(s) with iiNet
- when changing from your existing payment method with iiNet to Amex or Diners

Customers will have the fee waived when:

- updating the expiry date on the existing Amex or Diners card

IINET GROUP CRA – IINET PRICING SCHEDULE

- changing from an existing to a new Amex or Diners card

Decline Fee

We do not currently charge customers a fee if a direct debit payment is declined or a cheque is dishonoured. However, in future we reserve the right to pass on any such charges imposed by our bank. If we do introduce a Decline Fee, we will update our Pricing Schedule with the amount of the charge in accordance with clause 1.6 of the General Terms. Please refer to the most recent version of this Pricing Schedule, available on our website.

Downgrade Fee

We may charge you a fee of \$29 whenever you change your product to one of equal or lesser value.

Restocking fee

If you purchase the wrong equipment and we agree to exchange it for you, we will charge you a \$40.00 fee to cover our costs.

IINET GROUP CRA – IINET PRICING SCHEDULE

20. EQUIPMENT

Hardware and Software

| Hardware | Contract | |
|------------------------------|--------------------|-----------|
| | None/ 12 months | 24 months |
| iiNet Wireless Bridge | \$59.95 | - |
| iiNet Wireless Bridge (pair) | \$119 | - |
| Huawei HG658 | \$60 | \$0 |
| Huawei HG532 | - | \$0 |
| PowerLine Adapter | \$59.00 | - |
| Cisco 867VAE Wireless Router | | \$199 |
| Technicolor TG789vac V2 | \$89 | \$0 |

| Hardware | Pricing |
|-------------------------------------|--|
| iiNet Piix® Digital Photo Frame+SIM | 24 month Service Term: \$50 + \$0 per month* |
| Gigaset A220 Handset | \$79 |

* \$50 upfront payment plus \$0 per month for the first Service Term of 24 months. We will provide you with at least 90 days' notice if any additional cost is to be incurred after the first Service Term.

The cost of Hardware purchased during the application process is deducted from the bank account or credit card supplied in the application on the Service Commencement Date (the date on which we notify you that the Service is ready for use)

Modem delivery fee: \$10 delivery fee applies to all Modems ordered with a Naked DSL, NBN, Residential ADSL2+, Off-Net ADSL2+, or Business On-net service, both charged and included modem offers.

IINET GROUP CRA – IINET PRICING SCHEDULE

21. CONTRACT BREAK FEES

| Product | Type | Tenure (months) | | | |
|-------------------------|---------------------------|-----------------|---------|---------|--------|
| | | <6 | 7 to 12 | 13 – 18 | 19 -24 |
| ADSL2+ | iiNetwork | \$300 | \$225 | \$150 | \$100 |
| ADSL2+ Off-Net | Telstra network | \$300 | \$225 | \$150 | \$100 |
| Naked DSL | iiNetwork | \$300 | \$225 | \$150 | \$100 |
| Business ADSL2+ Bundles | iiNetwork | \$300 | \$225 | \$150 | \$100 |
| Business ADSL2+ Off-Net | Telstra network | \$202 | \$135 | \$104 | \$72 |
| | Telstra network (bundled) | \$243 | \$163 | \$127 | \$94 |

| Product | Type | Tenure (Days) | Tenure (months) | | | |
|---|---|---------------|-----------------|-------|---------|---------|
| | | | <21 | <6 | 7 to 12 | 13 – 18 |
| IPTV iiNet TV with Fetch/Adam TV with Fetch | Contracts prior to 26 February 2013 | \$110 | \$430 | \$310 | \$190 | \$60 |
| | Contracts from 26 February 2013 onwards | \$110 | \$400 | \$300 | \$200 | \$100 |

| Product | Type | Tenure (months) | | | |
|-------------------|-----------------|-----------------|---------|---------|--------|
| | | <6 | 7 to 12 | 13 – 18 | 19 -24 |
| Contract Renewals | iiNetwork | \$152 | \$117 | \$96 | \$83 |
| | Telstra Network | \$93 | \$76 | \$69 | \$68 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Product | Type | Tenure (months) | | | |
|---------|--------------------|-----------------|---------|---------|--------|
| | | <6 | 7 to 12 | 13 – 18 | 19 -24 |
| VDSL2 | Contract Break Fee | \$200 | \$150 | \$100 | \$80 |

| Product | Type | Months remaining on contract | | |
|---------|--------------------|------------------------------|----------|----------|
| | | 0 to 12 | 13 to 24 | 25 to 36 |
| WIMAX | Contract Break Fee | \$250 | \$450 | \$600 |

| Product | Type | Tenure (months) | | | |
|--------------------------|--------------------|-----------------|---------|---------|--------|
| | | <6 | 7 to 12 | 13 – 18 | 19 -24 |
| Business Voice Basic | Contract Break Fee | \$265 | \$211 | \$131 | \$43 |
| Business Voice Standard | Contract Break Fee | \$313 | \$245 | \$151 | \$49 |
| Business Voice Manager | Contract Break Fee | \$421 | \$321 | \$195 | \$62 |
| Business Voice Reception | Contract Break Fee | \$553 | \$415 | \$250 | \$78 |

| BUDII® | | | | | |
|---|-------------------------|-----------------|-------|-------|-------|
| Type | Product | Tenure (months) | | | |
| | | <6 | 7-12 | 13-18 | 19-24 |
| Contract Break Fees (Purchase or Rental with 24 month minimum contract period) | Budii® Device + Handset | \$200 | \$150 | \$100 | \$50 |
| | Budii® Device | \$200 | \$150 | \$100 | \$50 |
| | Budii Lite® Device | \$200 | \$150 | \$100 | \$50 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| | | |
|-----------------|-------------------------|----------|
| Non-return fees | Budii® Device | \$259.05 |
| | Handset | \$99.95 |
| | Budii® Device + Handset | \$359 |
| | Budii Lite® Device | \$139 |

| Product | Fee Type | Tenure (months) | | | |
|------------------------------|-----------|-----------------|---------|---------|--------|
| | | <6 | 7 to 12 | 13 – 18 | 19 -24 |
| Cisco 867VAE Wireless Router | Break Fee | \$300 | \$225 | \$150 | \$100 |

| Product | Contract | Type | Tenure (months) | | | |
|---|--|--------------------|-----------------|--------|---------|---------|
| | | | 0 - 6 | 7 - 12 | 13 - 18 | 19 - 24 |
| NBN Fibre Residential Plans (24 month contract) | Contracts from 22 July 2016 onwards | Contract Break Fee | \$300 | \$225 | \$150 | \$100 |
| NBN Fixed Wireless Plans (24 Month contract) | Contracts from 26 October 2016 onwards | Contract Break Fee | \$300 | \$225 | \$150 | \$100 |
| NBN Long Term Satellite Service plans | Contracts from 4 Oct 2016 onwards | Contract Break Fee | \$300 | \$225 | \$150 | \$100 |
| NBN Business Fibre Plans | Contracts from 30 August 2016 onwards | Contract Break Fee | \$300 | \$225 | \$150 | \$100 |

| Product | Fee type | Tenure (months) | | | |
|-----------------------|-----------|-----------------|--------|---------|---------|
| | | 0 - 6 | 7 - 12 | 13 - 18 | 19 - 24 |
| National WiFi Hotspot | Break Fee | \$850 | \$650 | \$350 | \$100 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Product | Fee Type | Tenure (months) | | | |
|--------------|----------------|-----------------|---------|---------|--------|
| | | <6 | 7 to 12 | 13 – 18 | 19 -24 |
| Huawei HG532 | Non-return Fee | \$99.95 | | | |

22. IINET GROUP BILLING POLICY

22.1 We may bill you:

- (a) for recurring or fixed charges, in advance (for example, line rental charges);
- (b) for variable charges, in arrears (for example, call charges);
- (c) for installation or set-up charges, after installation;
- (d) for any equipment you purchase or Rent from us;
- (e) for any other charges set out in your Application or the Pricing Schedule, in accordance with the Pricing Schedule or the Service Description.
- (f) using another invoice in the same month for billing alignment purposes where applicable; and
- (g) for any amount owing to any iiNet Entity in accordance with clause 22.1.

22.2 We will bill you in accordance with the billing period described in the Service Description or Pricing Schedule. We can also issue an interim bill in the following circumstances:

- (a) you change your existing plan;
- (b) you request a new service to be connected;
- (c) you relocate an existing service; or
- (d) you request to be invoiced for any 'unbilled' charges.

22.3 Bills will be calculated by reference to data recorded, logged or received by our Suppliers and us. You acknowledge that in calculating charges we need only look at that data as recorded, logged, or received by our Suppliers or us.

22.4 We try to include all charges relating to a billing period on that bill. Where that does not happen, bills may include charges from previous billing periods. We will not bill for charges older than 160 days from the date the charge was incurred.

22.5 We may reissue any bill if any error is subsequently discovered. If you have overpaid as a result of a billing error, your account will be credited with the overpayment or, if you have stopped acquiring the Service from us, we will refund the overpayment promptly after your request and after deduction of any other amounts due by you to any iiNet Entity.

IINET GROUP CRA – IINET PRICING SCHEDULE

22.6 Subject to clause 22.12 (Billing Disputes), you must pay each amount billed by the due date specified in the bill and in the manner specified in the Service Description or the Pricing Schedule.

Credit card and direct debit payments

22.7 If you choose to pay by direct debit or credit card you acknowledge and agree that:

- (a) you must give us at least 14 days prior notice if you no longer wish to pay by direct debit or credit card;
- (b) you must provide to us current and valid credit card or direct debit details;
- (c) your credit card or direct debit account will be debited on the due date of a bill unless your payment for that bill is made by other means and is received by us prior to that date;
- (d) paying by American Express or a Diners Club card will incur an additional charge as outlined in the Pricing Schedule; and

you may be charged additional fees in accordance with clauses 22.8 and 22.9 if your payment is late or dishonoured as a result of you not complying with this clause 22.7.

Late or dishonoured payments

22.8 If you do not pay a bill by its due date, then:

- (a) you must pay our reasonable expenses and costs in recovering payment from you such as the costs of engaging a mercantile agent to collect the overdue amounts; and
- (b) we can suspend or cancel the Service in accordance with clause 12.3(a) of the General Terms.

22.9 If you pay a bill:

- (a) by direct debit and there are insufficient funds in the account or your account details are not current and valid; or
- (b) by cheque and the cheque is dishonoured,

we reserve the right to pass on any decline fee.

Right of set-off

22.10 You must pay the charges in the bill without any set-off, counter claim or deduction.

22.11 If you owe to any iiNet Entity an outstanding debt which is not the subject of a valid billing dispute and you no longer acquire a service from that iiNet Entity, we may apply the debt to your current account and bill you for it. You must pay the outstanding amount by the due date specified on your bill or we may take action in accordance with clause 22.8.

IINET GROUP CRA – IINET PRICING SCHEDULE

Billing Disputes

- 22.12 If you wish to dispute a charge or fee in a bill, you must follow our complaint handling process described on our Website at: https://iihelp.iinet.net.au/complaints_escalation_process, <http://www.westnet.com.au/legal/complaints-escalation-process.html> or <http://www.adam.com.au/legal>.
- 22.13 If you raise what we reasonably consider to be a genuine billing complaint before the due date on the bill:
- (a) your obligation to pay the disputed charge or fee may be suspended pending our investigation and resolution of the dispute; and
 - (b) you must pay all non-disputed amounts in the bill in accordance with clause this clause 22.

Consequences of suspension

- 22.14 If the Service is suspended in accordance with our CRA, then you will not have to pay any charges for the Service while it is suspended. However, if the Service is suspended by reason of any of the circumstances referred to in clause 12.3 of the General Terms, or at your request under clause 12.9 of the General Terms, you must pay a reconnection fee as set out in the Pricing Schedule prior to the expiration of the suspension and recommencement of the Service.

Consequences of cancellation

- 22.15 If the Service is cancelled for any reason you still have to pay all charges incurred before cancellation. We will refund any overpayment on your account and any money that you have paid in advance for the cancelled Service on a pro-rata basis to you (excludes Call Packs). However, subject to clause 22.12 (Billing Disputes), we can deduct from your refund any amount that you owe to us, such as charges you have incurred before cancellation or any applicable Break Fee.

IINET GROUP CRA – IINET PRICING SCHEDULE

23. LEGACY SERVICES AND PLANS

We retire services and plans from time to time. On the day a service or plan is retired (Retirement Date), it becomes a Legacy Service and is no longer offered to new customers. Legacy Services are only available to existing customers who continue to acquire it after the Retirement Date. If the Legacy Service offered any bundling discounts and/or benefits, all such offers end on Retirement Date. We may continue to apply such discount or benefit to the plans or services that were (1) eligible for the discount or benefit before Retirement Date, and (2) continue to be acquired by an existing customer of the relevant Legacy Service after the Retirement Date. In this section you will find pricing terms that apply to Legacy Services.

23.1 Combo Bundle (retired)

| Minimum standards table | Broadband2+ Combos | | Broadband1 Combos | |
|----------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| | Mobile Voice | iiNet TV with Fetch | Mobile Voice | iiNet TV with Fetch |
| Broadband | ADSL2+ Home-2* | ADSL2+ Home-2* | ADSL1 Home-2 Turbo* | ADSL1 Home-2 Turbo* |
| PSTN | Phone 3 Residential | Phone 3 Residential | Phone 3 Residential | Phone 3 Residential |
| Mobile Voice | Mobile Voice 1* | None | Mobile Voice 1* | None |
| iiNet TV with Fetch | None | iiNet TV with Fetch* | None | iiNet TV with Fetch* |
| Hardware | BoB2 Rental (or Wireless Bridge) | BoB2 Rental (or Wireless Bridge) | BoB2 Rental (or Wireless Bridge) | BoB2 Rental (or Wireless Bridge) |
| Bundle price | Minimum \$99 | Minimum \$99 | Minimum \$99 | Minimum \$99 |

*Outlines the entry level plan available – other plans can be included in the Combo, at a higher price.

Combo Retail Value and Discounts:

| | Combo+Wireless Bridge | Combo+BoB2 Rental |
|--------------------|--------------------------------|--------------------------------|
| RRP | \$119.85/month+\$119 up front | \$129.80/month |
| Set Combo discount | \$20.85/month+\$119 up front | \$30.80/month |
| Combo Price | \$99 + plan upgrade difference | \$99 + plan upgrade difference |

IINET GROUP CRA – IINET PRICING SCHEDULE

Additional Fees applicable to Combo Bundle Services:

| Fee | Description | Cost |
|-----------------|--|------------|
| Broadband Setup | The setup fee for any Broadband Service provisioned within a Combo (usually \$79.95) is waived. | \$0 |
| Phone Setup | The setup fee for the Phone 3 Residential service provisioned within a Combo remains the same as any Phone Service not provisioned within a Combo. | \$59-\$299 |
| Plan change fee | The plan change fee applied when the Broadband Service is downgraded to a plan of equal or lesser value. | \$29 |

Applicable break fees

Broadband

| Contract Break Fees | Contract tenure | | | |
|---------------------|-----------------|---------------|----------------|----------------|
| | <6 | 7 - 12 months | 13 - 18 months | 19 - 24 months |
| ADSL2+ Combo | \$215 | \$134 | \$98 | \$65 |
| ADSL1 Combo | \$243 | \$163 | \$127 | \$94 |

IINET GROUP CRA – IINET PRICING SCHEDULE

Fetch TV (if chosen as part of a Combo);

| For Hired Set Top Boxes Only (Cancellation Return Fee) | Contract Tenure | | | | |
|---|------------------------------------|-------------------|---------------|----------------|----------------|
| | < 21 days after service activation | 22 Days – Month 6 | 7 – 12 months | 13 – 18 months | 19 – 24 months |
| Contracts prior to 26 February 2013 | \$110 | \$430 | \$310 | \$190 | \$60 |
| Contracts from 26 February 2013 onwards | \$110 | \$400 | \$300 | \$200 | \$100 |

BoB2 Rental (if chosen as part of a Combo);

| Contract Break Fees | within 6 months | 7 – 24 months |
|-------------------------------------|-----------------|---------------|
| Cancellation with returned BoB2 | \$150 | \$75 |
| Cancellation without returning BoB2 | \$279 | \$125 |

Downgrade fee for DSL applies: \$29

Purchasing a Wireless Bridge as a part of the Combo Bundle will incur an up-front fee of \$119 which will be credited back upon application of the Combo Bundle Discount. The Combo Bundle Discount will be applied once all constituent services of the Combo Bundle have been activated.

Purchasing a Mobile Voice Service will incur a once-off SIM charge of \$25.

23.2 Bonded DSL (retired)

| Item | Cost |
|-----------------------------------|-------------------------------------|
| Monthly Cost | \$99.00 per month |
| Setup Fee – Naked Services | \$150.00 |
| Setup Fee – Broadband2+ services | \$79.95 |
| Zyxel ADSL2+ Bonded 4-port Router | See Business Grade Hardware section |

IINET GROUP CRA – IINET PRICING SCHEDULE

23.3 Phone 2, Phone 3 (retired)

| Phone 2 Full Phone Service | Monthly fee | Call Costs |
|-----------------------------|-------------|--|
| Line Rental | \$31.95 | |
| Local Calls | | 17c per call |
| National Long Distance Rate | | 15c per minute, \$1.98 limit for the first 2 hours of each call, 44c flagfall |
| Calls to Mobiles | | 33c per minute, \$1.98 limit for the first 10 minutes of each call, 44c flagfall |
| Top International Countries | | 15c per minute, \$1.98 limit for the first 30 minutes of each call to Top 10 Countries, 44c flagfall |
| 13 & 1300 Calls | | 35c per call |

| Phone 3 Full Phone Service | Monthly fee | Call Costs |
|---|-------------|---|
| Phone 3 Residential monthly line rental | \$49.95 | - |
| Phone 3 Residential local calls | | \$0.00/call* Acceptable Use Policy applies |
| Home to mobile calls | - | \$2.48 for up to 20 minutes 37c/min variable rate 44c flagfall |
| 13, 1300 calls | - | \$0.40 per call |
| National Calls | - | \$0.00/call* Acceptable Use Policy applies |
| International Calls | - | \$1.98 for up to 30 minutes for 20 countries 17c variable rate 44c flagfall for other countries charges will vary see our Website. |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Phone 3 Full Phone Service | Monthly fee | Call Costs |
|--|-------------|--|
| 1414 Override Calls | - | Not recommended. Charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | NA | Charges will vary based on service used and call duration. |

23.4 Westnet Satellite Broadband (grandfathered)

| 12 Month Contract | | | | |
|-------------------------------|---------------------------------|-------------------------------|----------------|-------------------------|
| Plans | Unbundled Monthly usage quota** | Bundled Monthly usage quota** | Cost per month | Excess usage charge |
| Satellite Everyday - Option 1 | 500MB peak 1GB off peak* | 500MB peak 3GB off peak* | \$19.95/mo | 5 cents per MB |
| Satellite Everyday - Option 2 | 1GB peak 2GB off peak* | 1GB peak 4GB off peak* | \$29.95/mo | 5 cents per MB |
| Satellite Everyday - Option 3 | 1GB peak 3GB off peak* | 1GB peak 5GB off peak* | \$34.95/mo | N/A - Shaped to 64 kbps |
| Satellite Everyday - Option 4 | 3GB peak 6GB off peak* | 3GB peak 8GB off peak* | \$49.95/mo | 5 cents per MB |
| Satellite Active - Option 1 | 1GB peak 1GB off peak* | 1GB peak 3GB off peak* | \$39.95/mo | 5 cents per MB |
| Satellite Active - Option 2 | 1GB peak 3GB off peak* | 1GB peak 5GB off peak* | \$44.95/mo | N/A - Shaped to 64kbps |
| Satellite Active - Option 3 | 3GB peak 6GB off peak* | 3GB peak 8GB off peak* | \$59.95/mo | 5 cents per MB |

* Off-peak period is 11pm-8am

**Both uploads and downloads count towards your usage

IINET GROUP CRA – IINET PRICING SCHEDULE

Break Fees: \$10 x [months **remaining** in contract term]

23.5 BoB™ Rental Services

BoB™

| Monthly Fee | \$9.95 |
|--|--------|
| Early return of BoB fee: | |
| a) within first 6 months | \$200 |
| b) after month 6 | \$100 |
| Replacement of BoB due to theft (subject to a Police report & Statutory Declaration) | \$269 |
| if you cancel your service but do not return BoB within first 6 months | \$369 |
| if you cancel your service but do not return BoB after the first 6 months | \$150 |
| if you have been sent a replacement BoB due to a fault but do not return the faulty BoB within 14 days | \$269 |

BoB2™

| Monthly Fee | \$9.95 |
|---|--------|
| Early return of BoB2™ fee: | |
| a) within first 6 months | \$150 |
| b) after month 6 | \$75 |
| Replacement of BoB2™ due to theft (subject to a Police report & Statutory Declaration) | \$199 |
| if you cancel your service but do not return BoB2™ within first 6 months | \$279 |
| if you cancel your service but do not return BoB2™ after the first 6 months | \$125 |
| if you have been sent a replacement BoB2™ due to a fault but do not return the faulty BoB2™ within 14 days | \$199 |
| if you cancel your rental after the contract has expired but do not return the BoB2™ within 14 days (applies from 26/09/2011) | \$65 |

BoB™ or BoB2™ rentals are only available on a 24 month contract term.
Limited to one BoB™ or BoB2™ rental product per Broadband product.

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The BoB™ or BoB2™ rental product can survive the associated Broadband product with which it is bundled. You can continue to ‘rent’ BoB™ or BoB2™ after your iiNet Broadband contract term has expired

| Product | Type | Tenure (months) | | | |
|----------------------|-----------------------------|-----------------|---------|---------|--------|
| | | <6 | 7 to 12 | 13 – 18 | 19 -24 |
| BoB rental contract | Cancellation Return Fee | \$200 | \$100 | \$100 | \$100 |
| | Cancellation non Return Fee | \$369 | \$150 | \$150 | \$150 |
| BoB2 rental contract | Cancellation Return Fee | \$150 | \$75 | \$75 | \$75 |
| | Cancellation non Return Fee | \$279 | \$125 | \$125 | \$125 |

23.6 ADSL Services

Broadband1 Unbundled (ADSL1)

| Plan | Peak (GB) | Off-Peak(GB) | Total | Price | Speed* | Off-Peak times | Shaped Speed |
|--------------|--------------|--------------|-------|---------|----------------|----------------|--------------|
| Home-1 | 10 | 10 | 20 | \$49.95 | 1500k/256k | 2am–8am | 256/128k |
| Home-1 Turbo | 20 (anytime) | | 20 | \$59.95 | Up to 20/1Mbps | N/A | 256/128k |

Broadband1 Bundled (ADSL1)

| Plan | Peak (GB) | Off-Peak (GB) | Total | Price | Speed* | Off-Peak times | Shaped Speed |
|--------------|--------------|---------------|-------|---------|----------------|----------------|--------------|
| Home-1 | 20 | 20 | 40 | \$29.95 | 1500k/256k | 2am–8am | 256/128k |
| Home-1 Turbo | 40 (anytime) | | 40 | \$39.95 | Up to 20/1Mbps | N/A | 256/128k |

23.7 NBN Fibre Service Residential Plans (Grandfathered)

| Price per month | Speed* | Total Anytime (GB) | Shaping |
|-----------------|--------|--------------------|-----------|
| \$59.90 | 12 / 1 | 50 | 256 / 256 |
| \$69.90 | | 250 | 256 / 256 |
| \$89.90 | | 500 | 256 / 256 |
| \$99.90 | | 1000 | 256 / 256 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| | | | |
|----------|----------|------|-----------|
| \$64.90 | 25 / 5 | 50 | 256 / 256 |
| \$74.90 | | 250 | 256 / 256 |
| \$94.90 | | 500 | 256 / 256 |
| \$104.90 | | 1000 | 256 / 256 |
| \$74.90 | 50 / 20 | 50 | 256 / 256 |
| \$84.90 | | 250 | 256 / 256 |
| \$104.90 | | 500 | 256 / 256 |
| \$114.90 | | 1000 | 256 / 256 |
| \$79.90 | 100 / 40 | 50 | 256 / 256 |
| \$89.90 | | 250 | 256 / 256 |
| \$109.90 | | 500 | 256 / 256 |
| \$119.90 | | 1000 | 256 / 256 |

All NBN Fibre Service Residential Plans include Netphone

| Price per month | Speed* | Quota (GB) Peak/Off-Peak | Shaping | Peak | Off Peak |
|-----------------|----------|-----------------------------|-----------|-------------|-------------|
| \$49.95 | 12 / 1 | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$59.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$79.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$54.95 | 25 / 5 | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$64.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$84.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$64.95 | 50 / 20 | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$74.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$94.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$69.95 | 100 / 40 | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$79.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$99.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |

23.8 NBN Fixed Wireless Plans (Grandfathered)

NBN Fixed wireless (unbundled)

| Plan | Peak Quota (GB) | Off-Peak Quota (GB) | Total Quota | Price per month | Speed* | Off-Peak Times | Shaped Speed |
|--------|-----------------|---------------------|-------------|-----------------|-----------|----------------|--------------|
| NBN -1 | 20 | 20 | 40 | \$49.95 | 12/1Mbps | 2am - 8am | 256/256kbps |
| NBN-2 | 100 | 100 | 200 | \$59.95 | 12/1 Mbps | 2am - 8am | 256/256kbps |

IINET GROUP CRA – IINET PRICING SCHEDULE

| | | | | | | | |
|-------|-----|-----|-----|---------|-----------|-----------|--------------|
| NBN-3 | 20 | 20 | 40 | \$54.95 | 25/5 Mbps | 2am - 8am | 256/256 kbps |
| NBN-4 | 100 | 100 | 200 | \$64.95 | 25/5 Mbps | 2am - 8am | 256/256 kbps |

NBN Fixed wireless (bundled)

| Plan | Peak Quota (GB) | Off-Peak Quota (GB) | Total Quota | Price | Speed* | Off-Peak Times | Shaped Speed |
|--------|-----------------|---------------------|-------------|---------|-----------|----------------|--------------|
| NBN -1 | 20 | 20 | 40 | \$39.95 | 12/1Mbps | 2am - 8am | 256/256 kbps |
| NBN-2 | 100 | 100 | 200 | \$49.95 | 12/1 Mbps | 2am - 8am | 256/256 kbps |
| NBN-3 | 20 | 20 | 40 | \$44.95 | 25/5 Mbps | 2am - 8am | 256/256 kbps |
| NBN-4 | 100 | 100 | 200 | \$54.95 | 25/5 Mbps | 2am - 8am | 256/256 kbps |

23.9 Fibre to the Home Services (Grandfathered)

| Residential Plans | Speed (Down/Up) | On Peak Quota | Off Peak Quota | Total Quota | Cost |
|-------------------|-----------------|---------------|----------------|-------------|---------|
| Fibre 1 (12/1) | 12/1Mbps | 20 GB | 20 GB | 40 GB | \$49.95 |
| Fibre 1 (25/5) | 25/5 Mbps | 20 GB | 20 GB | 40 GB | \$54.95 |
| Fibre 1 (50/20) | 50/20 Mbps | 20 GB | 20 GB | 40 GB | \$64.95 |
| Fibre 1 (100/40) | 100/40 Mbps | 20GB | 20 GB | 40GB | \$69.95 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Residential Plans | Speed (Down/Up) | On Peak Quota | Off Peak Quota | Total Quota | Cost |
|-------------------------|-----------------|---------------|----------------|-------------|---------|
| Fibre 2 (12/1) | 12/1 Mbps | 100 GB | 100 GB | 200 GB | \$59.95 |
| Fibre 2 (25/5) | 25/5 Mbps | 100 GB | 100 GB | 200 GB | \$64.95 |
| Fibre 2 (50/20) | 50/20 Mbps | 100 GB | 100 GB | 200 GB | \$74.95 |
| Fibre 2 (100/40) | 100/40 Mbps | 100 GB | 100 GB | 200 GB | \$79.95 |
| Fibre 3 (12/1) | 12/1 Mbps | 500 GB | 500 GB | 1000 GB | \$79.95 |
| Fibre 3 (25/5) | 25/5 Mbps | 500 GB | 500 GB | 1000 GB | \$84.95 |
| Fibre 3 (50/20) | 50/20 Mbps | 500 GB | 500 GB | 1000 GB | \$94.95 |
| Fibre 3 (100/40) | 100/40 Mbps | 500 GB | 500 GB | 1000 GB | \$99.95 |

23.10 Residential iiNet Cable (HFC) Plans (Grandfathered)

| Price per month | Speed* | Quota (GB) Peak/Off-Peak | Shaping | Peak | Off Peak |
|-----------------|--------------|--------------------------|-----------|-------------|-------------|
| \$49.95 | 12 / 1 Mbps | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$59.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$79.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$54.95 | 25 / 5 Mbps | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$64.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$84.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$64.95 | 50 / 8 Mbps | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$74.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$94.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$69.95 | 100 / 8 Mbps | 20 / 20 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$79.95 | | 100 / 100 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |
| \$99.95 | | 500 / 500 | 256 / 256 | 8 am - 2 am | 2 am - 8 am |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Price per month | Speed* | Total Anytime (GB) | Shaping |
|-----------------|--------|--------------------|-----------|
| \$59.95 | 25/5 | 100 | 256 / 256 |
| \$79.95 | | 1000 | 256 / 256 |
| \$69.95 | 100/8 | 100 | 256 / 256 |
| \$89.95 | | 1000 | 256 / 256 |

All residential Cable plans include Netphone

* These are maximum iiNet Cable access port speeds. Data transfer speeds to individual premises may differ.

23.11 Residential Naked DSL (Grandfathered)

| Plan | Total Anytime (GB) | Price | Speed | Off-Peak times | Shaped Speed |
|--------------------------------|--------------------|----------|--------|----------------|--------------|
| Naked Home Value | 100 | \$59.95 | ADSL2+ | N/A | 256k/256k |
| Naked Home Starter (Adam only) | 200 | \$59.95 | ADSL2+ | N/A | 256k/256k |
| Naked Home-1 | 300 | \$69.95 | ADSL2+ | N/A | 256k/256k |
| Naked Home-2 | 600 | \$89.95 | ADSL2+ | N/A | 256k/256k |
| Naked Home-3 | 1000 | \$109.95 | ADSL2+ | N/A | 256k/256k |

Both uploads and downloads count towards your data allowance on your Naked DSL service. If your Usage exceeds the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

23.12 Residential iiTalk and AdamTalk VoIP (Grandfathered)

| Service fees | Monthly fee | Call Costs |
|---|-------------|---|
| Monthly Rental Fee | \$0 | Local calls – free* National calls – free** Acceptable Use Policy applies |
| Standard rate for the purposes of Excessive Use under the Acceptable Use Policy | | Local calls – 15 cents untimed, National calls – 15 cents untimed |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Service fees | Monthly fee | Call Costs |
|--|-------------|--|
| On-net to On-net calls | NA | Free |
| Home to mobile calls | NA | 29 cents per minute |
| 13, 1300 calls | NA | 30 cents untimed |
| International Calls | NA | Charge as per our Website per country |
| Override codes (such as 1414) | NA | Not recommended, charges will vary. |
| Other Calls: For example, Information services calls, Domestic Satellite Calls, Directory Assistance, Call Connect, Sensis Calls, Reverse Charge, Conference Calls, ISDN, Telecard Calls, Reverse Charge International, non-local fixed price. | NA | Charges will vary based on service used and call duration. |

23.13 Hardware and Software (Grandfathered)

| Hardware | Contract | | Rental |
|-------------------------------------|--------------------|-----------|--------------------|
| | None/ 12 months | 24 months | 24 months (min) |
| Budii® | \$289 | \$209 | |
| Budii® with handset | \$359 | \$279 | \$14.95 per month |
| Budii® – Additional handset | \$99 | - | |
| 1 Port ADSL 2/2+ USB/Ethernet Combo | \$109 | \$69 | |
| Alcatel OT-990 | \$192 | \$8/month | |

| PART A Hardware/Software | Pricing |
|---|---------|
| Wireless Adapter - Universal (F5D-7050au) | \$84.95 |
| Wireless Adapter - Universal (F5D-7050au) | \$64.95 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| | |
|---|---------|
| Wireless Card for a Laptop (F5D-7010au) | \$64.95 |
| Symantec Internet Security Bundle | \$85.00 |
| Symantec Norton Anti Virus | \$50.00 |

23.14 Business Plans (Grandfathered)

ADSL2+ Bundled 24 month Contract

| Plan | Setup Fee | Price per month | Total Minimum cost | Speed | Anytime Quota (GB) | Shaped Speed |
|---|-----------|-----------------|--------------------|--------|--------------------|--------------|
| Basic Bundle | \$79.95 | \$49.95 | \$1,278.75 | ADSL2+ | 100 | 512k/512k |
| Value Bundle | \$79.95 | \$69.95 | \$1,758.75 | ADSL2+ | 300 | 512k/512k |
| Enhanced Bundle | \$79.95 | \$89.95 | \$2,238.75 | ADSL2+ | 600 | 512k/512k |
| Premium Bundle | \$79.95 | \$109.95 | \$2,718.75 | ADSL2+ | 1200 | 512k/512k |
| * The Business Bundle prices do not include cost of the Business Phone service. | | | | | | |

ADSL2+ Unbundled 24 month Contract

| Plan | Setup Fee | Price per month | Total Minimum cost | Speed | Anytime Quota (GB) | Shaped Speed |
|-----------------|-----------|-----------------|--------------------|--------|--------------------|--------------|
| Broadband One | \$79.95 | \$69.95 | \$1,758.75 | ADSL2+ | 50 | 512k/512k |
| Broadband Two | \$79.95 | \$89.95 | \$2,238.75 | ADSL2+ | 150 | 512k/512k |
| Broadband Three | \$79.95 | \$109.95 | \$2,718.75 | ADSL2+ | 300 | 512k/512k |
| Broadband Four | \$79.95 | \$129.95 | \$3,198.5 | ADSL2+ | 600 | 512k/512k |

Business Plans (Naked DSL)

IINET GROUP CRA – IINET PRICING SCHEDULE

| Plan | Setup Fee | Price per month | Total Minimum cost | Speed | Anytime Quota (GB) | Shaped Speed |
|----------------------|-----------|-----------------|--------------------|--------|--------------------|--------------|
| Naked Business Value | \$79.95 | \$79.95 | \$1,998.75 | ADSL2+ | 100 | 512k/512k |
| Naked Business-1 | \$79.95 | \$99.95 | \$2,478.75 | ADSL2+ | 300 | 512k/512k |
| Naked Business-2 | \$79.95 | \$119.95 | \$2,958.75 | ADSL2+ | 600 | 512k/512k |

23.15 Dialup Plans (Grandfathered)

iiNet Dialup Services:

| Dialup Plans | Monthly fee with Home Phone | Monthly fee without Home Phone | Extra Hour Charges | Web Accelerator |
|-----------------|-----------------------------|--------------------------------|---|-----------------|
| Hourly dialup | \$9.95 | \$19.95 | \$1.00/hour charged per minute, capped at \$29.95 | Free |
| Unlimited hours | \$14.95 | \$24.95 | Nil | No |

23.16 Mobile Broadband (Grandfathered)

Mobile Broadband Pricing

The Mobile Broadband Service is provided under a data usage plan. Each data usage plan may be combined with a hardware option. The data usage plan has a minimum contract term of one month. The monthly charge applicable in respect of the data usage plan will depend on the hardware option and whether the Mobile Broadband service is bundled with other services that attract a bundling discount. The names of the data usage plans and the hardware options are set out in the following table.

Table 15.1

| Data Usage Plan | | Hardware options |
|----------------------|--------------------------|---|
| 3G Residential Plans | 3G Mobile Broadband 2 GB | Each plan is available in combination with the following hardware options: <ul style="list-style-type: none"> SIM only (byo) |
| | 3G Mobile Broadband 4 GB | |
| | 3G Mobile Broadband 8 GB | |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Data Usage Plan | | Hardware options |
|----------------------|--|--|
| 3G Business Plans | 3G Mobile Broadband - Business 4 GB | <ul style="list-style-type: none"> • MobiiConnect (Compatible for both 3G and 4G services) • MobiiHotspot (Compatible for both 3G and 4G services) • Tablet |
| | 3G Mobile Broadband - Business 8 GB | |
| | 3G Mobile Broadband - Business 16 GB (grandfathered) | |
| | 3G Mobile Broadband - Business 20 GB (grandfathered) | |
| 4G Residential Plans | 4G Mobile Broadband 1.5 GB | |
| | 4G Mobile Broadband 4 GB | |
| | 4G Mobile Broadband 7 GB | |
| | 4G Mobile Broadband 10 GB | |
| 4G Business Plans | 4G Mobile Broadband - Business 1.5 GB | |
| | 4G Mobile Broadband - Business 4 GB | |
| | 4G Mobile Broadband - Business 7 GB | |
| | 4G Mobile Broadband - Business 10 GB | |

Each data usage plan has a monthly data usage quota for which a monthly fee is charged. All usage, both uploads and downloads, applies towards the monthly data usage quota. Any unused quota cannot be rolled over and is forfeited at the end of the month. Excess usage charges are applicable for any usage in addition to the monthly data usage quota. The monthly data usage quota, the monthly fee for the data usage quota and the excess usage charge rate for each plan is set out in the following tables.

Monthly charges for data usage plans

The monthly charges for each data usage plan are set out in the following tables.

IINET GROUP CRA – IINET PRICING SCHEDULE

3G Residential Plans (SIM only)

Table 15.2

| Residential Plans | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|--------------------------|--------------------------------------|--------------------------|---------------------------------------|---------------------|
| 3G Mobile Broadband 2 GB | 1GB peak 1GB off peak ⁽¹⁾ | 14.95 | 9.95 | 5c/MB |
| 3G Mobile Broadband 4 GB | 2GB peak 2GB off peak ⁽¹⁾ | \$19.95 | \$14.95 | 5 cents per MB |
| 3G Mobile Broadband 8 GB | 4GB peak 4GB off peak ⁽¹⁾ | \$29.95 | \$24.95 | 5 cents per MB |

3G Business Plans (SIM Only)

Table 15.3

| Business Plans | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|--------------------------------------|--|--------------------------|---------------------------------------|---------------------|
| 3G Mobile Broadband - Business 4 GB | 2GB peak 2GB off peak ⁽¹⁾ | \$24.95 | \$19.95 | 5 cents per MB |
| 3G Mobile Broadband - Business 8 GB | 4GB peak 4GB off peak ⁽¹⁾ | \$34.95 | \$29.95 | 5 cents per MB |
| 3G Mobile Broadband - Business 16 GB | 8GB peak 8GB off peak ⁽¹⁾ | \$44.95 | \$39.95 | 5 cents per MB |
| 3G Mobile Broadband - Business 20 GB | 10GB peak 10GB off peak ⁽¹⁾ | \$64.95 | \$59.95 | 5 cents per MB |

4G Residential Plans (SIM Only)

Table 15.4

| Plan | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|----------------------------|------------------------------|--------------------------|---------------------------------------|---------------------|
| 4G Mobile Broadband 1.5 GB | 1.5GB anytime ⁽²⁾ | \$20.00 | N/A | 2 cents per MB |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Plan | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|---------------------------|-----------------------------|--------------------------|---------------------------------------|---------------------|
| 4G Mobile Broadband 4 GB | 4GB anytime ⁽²⁾ | \$30.00 | \$25.00 | 2 cents per MB |
| 4G Mobile Broadband 7 GB | 7GB anytime ⁽²⁾ | \$45.00 | \$40.00 | 2 cents per MB |
| 4G Mobile Broadband 10 GB | 10GB anytime ⁽²⁾ | \$60.00 | \$55.00 | 2 cents per MB |

Table 15.5

| Plan | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|---------------------------|-----------------------------|--------------------------|---------------------------------------|---------------------|
| 4G Mobile Broadband 5 GB | 5GB anytime ⁽²⁾ | \$29.95 | N/A | 2 cents per MB |
| 4G Mobile Broadband 10 GB | 10GB anytime ⁽²⁾ | \$34.95 | \$29.95 | 2 cents per MB |
| 4G Mobile Broadband 15 GB | 15GB anytime ⁽²⁾ | \$54.95 | \$49.95 | 2 cents per MB |
| 4G Mobile Broadband 20 GB | 20GB anytime ⁽²⁾ | \$74.95 | \$69.95 | 2 cents per MB |

4G Business Plans (SIM Only)

Table 15.6

| Plan | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|---------------------------------------|------------------------------|--------------------------|---------------------------------------|---------------------|
| 4G Mobile Broadband - Business 1.5 GB | 1.5GB anytime ⁽²⁾ | \$20.00 | N/A | 2 cents per MB |
| 4G Mobile Broadband - Business 4 GB | 4GB anytime ⁽²⁾ | \$30.00 | \$25.00 | 2 cents per MB |
| 4G Mobile Broadband - Business 7 GB | 7GB anytime ⁽²⁾ | \$45.00 | \$40.00 | 2 cents per MB |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Plan | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|--------------------------------------|-----------------------------|--------------------------|---------------------------------------|---------------------|
| 4G Mobile Broadband - Business 10 GB | 10GB anytime ⁽²⁾ | \$60.00 | \$55.00 | 2 cents per MB |

Table 15.7

| Plan | Monthly usage quota | Unbundled cost per month | Bundled ⁽³⁾ cost per month | Excess usage charge |
|--------------------------------------|-----------------------------|--------------------------|---------------------------------------|---------------------|
| 4G Mobile Broadband - Business 5 GB | 5GB anytime ⁽²⁾ | \$29.95 | N/A | 2 cents per MB |
| 4G Mobile Broadband - Business 10 GB | 10GB anytime ⁽²⁾ | \$34.95 | \$29.95 | 2 cents per MB |
| 4G Mobile Broadband - Business 15 GB | 15GB anytime ⁽²⁾ | \$54.95 | \$49.95 | 2 cents per MB |
| 4G Mobile Broadband - Business 20 GB | 20GB anytime ⁽²⁾ | \$74.95 | \$69.95 | 2 cents per MB |

⁽¹⁾ Off Peak times are 00:00 to 07:00 AEST/AEDST every day. All other times are On-Peak times.

⁽²⁾ There is no distinction between Peak and Off Peak times for 4G plans.

⁽³⁾ To be eligible for the bundled rate, in addition to the Mobile Broadband Service, you must also have a current iiNet Broadband Internet Service OR an iiNet PSTN Phone Service (excluding additional Mobile Broadband Services, Dial Up internet, Netphone and Hosting services).

Charges for hardware

SIM only (byo)

Table 15.8

| Hardware option | Cost of SIM card | Minimum contract term for data plan |
|-------------------|------------------|-------------------------------------|
| SIM only (byo) 3G | \$20 | 1 month |
| SIM only (byo) 4G | \$20 | 1 month |

MobiiBroadband 4G and MobiiHotspot 4G

IINET GROUP CRA – IINET PRICING SCHEDULE

The charges and minimum contract terms for MobiiBroadband 4G and MobiiHotspot 4G are set out in the following tables.

Table 15.9

| Hardware option | Price – Outright Purchase | Price – 24 month contract | Price – 12 month contract |
|--|---------------------------|---------------------------|---------------------------|
| MobiiConnect 4G ⁽¹⁾ | \$120 | \$5/month | \$10/month |
| MobiiHotspot 4G (Huawei E5776) ⁽¹⁾ (Grandfathered) | \$192 | \$8/month | \$16/month |
| MobiiHotspot 4G (Huawei E5786) ⁽¹⁾ | \$216 | \$9/month | \$18/month |

⁽¹⁾ Device is compatible for both 3G and 4G services. To use 4G service, device must be installed with a 4G enabled SIM, and device must be used in a 4G coverage area.

If your Mobile Broadband Service is cancelled, the mobile broadband hardware repayment plan will be cancelled and any remaining instalments under the repayment plan will be invoiced to your account, and charged to you in your next billing cycle.

Tablets

Tablets are only available for sale to existing Mobile Broadband Service customers or on sign up for new Mobile Broadband customers. Tablets can be purchased by means of a one off payment or on a 24 month repayment plan where the outright cost of the tablet is split over 24 months. The purchase price of the different tablets is set out in the following table.

Table 15.10

| Tablet | One off payment purchase price | Monthly repayment under 24 month repayment plan |
|--------------------------------------|--------------------------------|---|
| Samsung Galaxy Tab2 7 | \$168 | \$7 per month |
| Samsung Galaxy Tab2 10.1 | \$288 | \$12 per month |
| Samsung Galaxy Tab S 8.4 | \$26 | \$624 |
| Samsung Galaxy S 10.5 | \$30 | \$720 |
| Samsung Galaxy Camera ⁽⁴⁾ | \$576 | \$24 per month |

IINET GROUP CRA – IINET PRICING SCHEDULE

⁽⁴⁾ Only available to residential customers.

A tablet purchased outright, must be combined with a 1 month minimum term data usage plan.

A Tablet purchased under a 24 month repayment plan must be combined with a 24 month minimum term data usage plan.

A repayment plan is only available if a Mobile Broadband Service exists on an account which does not already have a repayment plan connected to it.

If your Mobile Broadband Service is cancelled, the tablet repayment plan will be cancelled and any remaining instalments under the tablet repayment plan will be invoiced to your account, and charged to you during your next billing cycle.

If you are a residential customer and you choose to purchase a device (i.e. a tablet and/or mobile phone handset) on a repayment plan, the number of devices that you can apply for on a repayment plan will be limited as set out in the table below, based on the number of months for which you have been one of our customers (your “Tenure”). No limits apply to the outright purchase of devices.

Table 15.11

| Tenure | Number of devices available on repayment plan |
|------------------|---|
| 0 - 3 months | 1 device per account |
| 3 - 6 months | 2 devices per account |
| 6 or more months | 3 or more devices per account |

When the tablet is activated you will be charged a pro-rata fee of the monthly amount on the payment plan selected by you from the activation date until the last day of the first calendar month of the Payment Plan.

Static IP address for Business Plans

All Business Plans for the Mobile Broadband Service have an optional “Static IP” service at a cost of \$10 per month.

Total Minimum price payable

The total minimum price payable for the Mobile Broadband Service depends on the data plan that you select and the equipment option chosen. The total minimum price payable is calculated by adding A and B together where:

A = Monthly data plan fee x minimum term of contract (the monthly data plan fee is set out in tables 15.2 to 15.7 above)

B = the price paid for the hardware (the price for the different hardware and the options available, including the minimum data plan term that is required are set out in tables 15.8 to 15.10)

Two examples are provided in the following table.

IINET GROUP CRA – IINET PRICING SCHEDULE

Table 15.12

| Monthly data usage plan | Minimum contract term ⁽⁵⁾ | Equipment option | Minimum price payable ⁽⁶⁾ |
|---------------------------------------|--------------------------------------|--|---|
| Residential 3G Mobile Broadband 4 GB | 24 months | Samsung Galaxy Tab2 7 purchased on 24 month repayment plan | The minimum price payable over 24 months will be \$646.80 where A = \$19.95 x 24 = \$478.80; and B = \$7 x 24 = \$168 |
| Residential 4G Mobile Broadband 10 GB | 24 months | MobiiHotspot 4G combined with a 24 month data usage plan | The minimum price payable over 24 months will be \$1656 where A = \$60 x 24 = \$1440; and B = \$9 x 24 = \$216 |

⁽⁵⁾ The equipment option chosen will determine the minimum term of the contract.

⁽⁶⁾ Does not include any bundling discounts.

23.17 VDSL2 (Grandfathered)

Residential VDSL2

| Price per month | Speed* | Total Anytime (GB) | Shaping |
|-----------------|--------|--------------------|-----------|
| \$59.95 | 25/5 | 100 | 256 / 256 |
| \$79.95 | | 1000 | 256 / 256 |
| \$69.95 | 80/20 | 100 | 256 / 256 |
| \$89.95 | | 1000 | 256 / 256 |

All residential VDSL2 plans include Netphone

* These are maximum iiNet VDSL2 access port speeds. Data transfer speeds to individual premises may differ. 80/20 service is an open-access port speed, providing speeds as fast as the line is capable of supporting.

Business VDSL2

| Price per month | Speed* | Anytime Quota (GB) | Shaping |
|-----------------|-------------|--------------------|-----------|
| \$69.95 | 25 / 5 Mbps | 50 | 512 / 512 |
| \$89.95 | | 250 | 512 / 512 |
| \$109.95 | | 500 | 512 / 512 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Price per month | Speed* | Anytime Quota (GB) | Shaping |
|-----------------|--------------|--------------------|-----------|
| \$129.95 | | 1000 | 512 / 512 |
| \$84.95 | 80 / 20 Mbps | 50 | 512 / 512 |
| \$104.95 | | 250 | 512 / 512 |
| \$124.95 | | 500 | 512 / 512 |
| \$144.95 | | 1000 | 512 / 512 |

All business VDSL2 plans include Business Netphone

* These are maximum iiNet VDSL2 access port speeds. Data transfer speeds to individual premises may differ. 80/20 service is an open-access port speed, providing speeds as fast as the line is capable of supporting.

23.18 Mobile Handsets (Grandfathered)

Handset Pricing

| Handset | Price – Outright Purchase | Price – 24 Month Contract |
|--------------------------|---------------------------|---------------------------|
| Samsung Galaxy Note II | \$792 | \$33/month |
| Samsung Galaxy Note III | \$912 | \$38/month |
| Samsung Galaxy Note 4 | \$912 | \$38/month |
| Samsung Galaxy S4 | \$504 | \$21/month |
| Samsung Galaxy S4 Active | \$696 | \$29/month |
| Samsung Galaxy S4 Mini | \$528 | \$22/month |
| Samsung Galaxy S3 | \$360 | \$15/month |
| Samsung Ativ S | \$600 | \$25/month |
| Samsung Galaxy S2 | \$240 | \$10/month |
| Samsung Galaxy Ace | \$120 | \$5/month |
| Samsung Galaxy Ace3 | \$288 | \$12/month |
| Samsung Galaxy S5 | \$696 | \$29/month |
| Samsung Galaxy Prime | \$240 | \$10/month |
| Samsung Galaxy S6 32GB | \$960 | \$40/month |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Handset | Price – Outright Purchase | Price – 24 Month Contract |
|------------------------------|---------------------------|---------------------------|
| Samsung Galaxy S6 64GB | \$1,080 | \$45/month |
| Samsung Galaxy S6 128GB | \$1,200 | \$50/month |
| Samsung Galaxy S6 Edge 32GB | \$1,080 | \$45/month |
| Samsung Galaxy S6 Edge 64GB | \$1,200 | \$50/month |
| Samsung Galaxy S6 Edge 128GB | \$1,320 | \$55/month |
| iPhone 5C | \$528 | \$22/month |
| iPhone 5S 16GB | \$720 | \$30/month |
| iPhone 5S 32GB | \$768 | \$32/month |
| iPhone 6 16GB | \$840 | \$35/month |
| iPhone 6 64GB | \$960 | \$40/month |
| iPhone 6 128GB | \$960 | \$40/month |
| iPhone 6+ 16GB | \$768 | \$32/month |
| iPhone 6+ 64GB | \$1128 | \$47/month |
| iPhone 6+ 128GB | \$1008 | \$42/month |
| iPhone 6s 16GB | \$1056 | \$44/month |
| iPhone 6s 64GB | \$1200 | \$50/month |
| iPhone 6s+ 64GB | \$1344 | \$56/month |

23.19 Mobile Voice Plans (Grandfathered)

Residential Plans

| Feature | \$15 Plan | \$30 Plan | \$40 Plan | \$45 Plan | \$60 Plan |
|------------------------|-----------|-----------|-----------|-----------|-----------|
| Minimum monthly charge | \$15 | \$30 | \$40 | \$45 | \$60 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Feature | \$15 Plan | \$30 Plan | \$40 Plan | \$45 Plan | \$60 Plan |
|--|-------------------|-------------------|-------------------|--------------|--------------|
| Monthly included value for standard calls and messages | \$200* | \$500* | \$800* | All included | All included |
| iiNet Mobile to iiNet Mobile Calls | \$0.90 per minute | Included | Included | Included | Included |
| Flagfall - connection cost of calls made from your mobile | \$0.35 | \$0.35 | \$0.35 | Included | Included |
| National calls - to any mobile in Australia | \$0.90 per minute | \$0.90 per minute | \$0.90 per minute | Included | Included |
| National calls - to any landline in Australia | \$0.90 per minute | \$0.90 per minute | \$0.90 per minute | Included | Included |
| Calls to 13/1300 numbers | \$0.90 per minute | \$0.90 per minute | \$0.90 per minute | Included | Included |
| National billing increment | 60 seconds | 60 seconds | 60 seconds | N/A | N/A |
| Voicemail retrieval | \$0.90 per minute | \$0.90 per minute | Included | Included | Included |
| Directory assistance (1223) | \$0.50 per call | | | | |
| Standard SMS within Australia | \$0.25 per SMS | Included | Included | Included | Included |
| International SMS | \$0.35 per SMS | | | | |
| MMS within Australia | \$0.50 per MMS | \$0.50 per MMS | \$0.50 per MMS | Included | Included |
| International MMS | \$0.75 per MMS | | | | |
| Monthly data allowance – when NOT bundled with an active internet service (excl. mobile broadband) | 200 MB | 1 GB | N/A | 2 GB | N/A |
| Monthly data allowance - when bundled with active | 400 MB | 2 GB | 2 GB | 4 GB | 3 GB |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Feature | \$15 Plan | \$30 Plan | \$40 Plan | \$45 Plan | \$60 Plan |
|--|--|-----------|-----------|-----------|-----------|
| internet service (excl. mobile broadband) | | | | | |
| Excess data - downloads & uploads above your monthly allowance | \$0.05 per MB | | | | |
| International calls | Varies depending on destination, see http://www.iinet.net.au/phone/mobile-phones/?section=international-rates | | | | |
| International billing increment | 60 seconds | | | | |

* Monthly included value can also be used for international SMS and MMS

** All prices quoted are inclusive of GST.

Other Fees

| Description | Price |
|----------------------------------|---------|
| SIM / Micro-Sim (or replacement) | \$20.00 |
| Plan downgrade | \$nil |
| Activation Fee | \$nil |

Business Plans

| Feature | \$14.95 Plan | \$29 Plan | \$49 Plan | \$59 Plan | \$69 Plan |
|---|--------------|-----------|--------------|--------------|--------------|
| Minimum monthly charge | \$14.95 | \$29 | \$49 | \$59 | \$69 |
| Monthly included value for standard calls and messages | \$200* | \$650* | All Included | All Included | All Included |
| Mobile to mobile calls within the same account (Fleet) | Included | | | | |
| Flagfall - connection cost of calls made from your mobile | \$0.35 | \$0.35 | Included | Included | Included |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Feature | \$14.95 Plan | \$29 Plan | \$49 Plan | \$59 Plan | \$69 Plan |
|--|--|-------------------|----------------|-----------|-----------|
| National calls - to any mobile within Australia | \$0.90 per minute | \$0.90 per minute | Included | Included | Included |
| National calls - to any landline within Australia | \$0.90 per minute | \$0.90 per minute | Included | Included | Included |
| Calls to 13/1300 numbers | \$0.90 per minute | \$0.90 per minute | Included | Included | Included |
| National billing increment | 60 seconds | 60 seconds | N/A | N/A | N/A |
| Voicemail retrieval | Included | | | | |
| Directory assistance (1223) | \$0.50 per call | | | | |
| Standard SMS within Australia | \$0.25 per SMS | Included | Included | Included | Included |
| International SMS | \$0.35 per SMS | | | | |
| MMS within Australia | \$0.50 per MMS | \$0.50 per MMS | \$0.50 per MMS | Included | Included |
| International MMS | \$0.75 per MMS | | | | |
| Monthly data allowance | 200 MB | 1 GB | 2.5 GB | 5 GB | 5 GB |
| Excess data - downloads & uploads above your monthly allowance | \$0.05 per MB | | | | |
| International calls | Varies depending on destination, see http://www.iinet.net.au/phone/mobile-phones/?section=international-rates | | | | |
| International billing increment | 60 seconds | | | | |

*Monthly included value for call and message can also be used for international SMS and MMS

** All prices quoted are inclusive of GST.

Other Fees

| Description | Price |
|----------------------------------|---------|
| SIM / Micro-Sim (or replacement) | \$20.00 |

IINET GROUP CRA – IINET PRICING SCHEDULE

| | |
|----------------|-------|
| Plan downgrade | \$nil |
| Activation Fee | \$nil |

23.20 Residential ADSL2+ Plans (Grandfathered)

ADSL2+ Bundled

| Plan | Total Anytime (GB) | Price | Speed | Shaped Speed |
|---------------|--------------------|---------|--------|--------------|
| ADSL2+ Home-1 | 100 | \$29.95 | ADSL2+ | 256k/256k |
| ADSL2+ Home-2 | 300 | \$49.95 | ADSL2+ | 256k/256k |
| ADSL2+ Home-3 | 600 | \$69.95 | ADSL2+ | 256k/256k |
| ADSL2+ Home-4 | 1000 | \$89.95 | ADSL2+ | 256k/256k |

ADSL2+ Home-1 is only available on a 24 month agreement.

Both uploads and downloads count towards your data allowance on your Broadband service. If your Usage exceeds the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

ADSL2+ Unbundled

| Plan | Total Anytime (GB) | Price | Speed | Shaped Speed |
|---------------|--------------------|---------|--------|--------------|
| ADSL2+ Home-1 | 50 | \$39.95 | ADSL2+ | 256k/256k |
| ADSL2+ Home-2 | 150 | \$59.95 | ADSL2+ | 256k/256k |
| ADSL2+ Home-3 | 300 | \$79.95 | ADSL2+ | 256k/256k |
| ADSL2+ Home-4 | 500 | \$99.95 | ADSL2+ | 256k/256k |

ADSL2+ Home-1 is only available on a 24 month agreement.

23.21 Residential Broadband 1 Plans – Telstra Network (Grandfathered)

IINET GROUP CRA – IINET PRICING SCHEDULE

Broadband1 Unbundled (ADSL1):

| Plan | Peak (GB) | Off-Peak(GB) | Total | Price | Speed* | Off-Peak times | Shaped Speed |
|--------------|--------------|--------------|-------|----------|----------------|----------------|--------------|
| Home-2 | 25 | 25 | 50 | \$59.95 | 1500k/256k | 2am-8am | 256/256k |
| Home-2 Turbo | 50 (anytime) | | 50 | \$69.95 | Up to 20/1Mbps | N/A | 256/256k |
| Home-3 | 75 | 75 | 150 | \$79.95 | 1500k/256k | 2am-8am | 256/256k |
| Home-3 Turbo | 75 | 75 | 150 | \$89.95 | Up to 20/1Mbps | 2am-8am | 256/256k |
| Home-4 | 125 | 125 | 250 | \$89.95 | 1500k/256k | 1am-9am | 256/256k |
| Home-4 Turbo | 125 | 125 | 250 | \$99.95 | Up to 20/1Mbps | 1am-9am | 256/256k |
| Home-5 | 250 | 250 | 500 | \$119.95 | 1500k/256k | 1am-9am | 256/256k |
| Home-5 Turbo | 250 | 250 | 500 | \$129.95 | Up to 20/1Mbps | 1am-9am | 256/256k |

*This describes the maximum speeds possible. Actual speeds may vary depending on multiple factors.

Broadband1 Bundled (ADSL1):

| Plan | Peak (GB) | Off-Peak (GB) | Total | Price | Speed* | Off-Peak times | Shaped Speed |
|--------------|---------------|---------------|-------|----------|----------------|----------------|--------------|
| Home-2 | 50 | 50 | 100 | \$39.95 | 1500k/256k | 2am-8am | 256/256k |
| Home-2 Turbo | 100 (anytime) | | 100 | \$49.95 | Up to 20/1Mbps | N/A | 256/256k |
| Home-3 | 150 | 150 | 300 | \$49.95 | 1500k/256k | 2am-8am | 256/256k |
| Home-3 Turbo | 150 | 150 | 300 | \$59.95 | Up to 20/1Mbps | 2am-8am | 256/256k |
| Home-4 | 250 | 250 | 500 | \$79.95 | 1500k/256k | 1am-9am | 256/256k |
| Home-4 Turbo | 250 | 250 | 500 | \$89.95 | Up to 20/1Mbps | 1am-9am | 256/256k |
| Home-5 | 500 | 500 | 1000 | \$109.95 | 1500k/256k | 1am-9am | 256/256k |

IINET GROUP CRA – IINET PRICING SCHEDULE

| Plan | Peak (GB) | Off-Peak (GB) | Total | Price | Speed* | Off-Peak times | Shaped Speed |
|---|-----------|---------------|-------|----------|----------------|----------------|--------------|
| Home-5 Turbo | 500 | 500 | 1000 | \$119.95 | Up to 20/1Mbps | 1am-9am | 256/256k |
| *This describes the maximum speeds possible. Actual speeds may vary depending on multiple factors | | | | | | | |

23.22 Residential ADSL Plans iiNetwork (Grandfathered)

ADSL2+ Bundled

| Plan | Total Anytime (GB) | Price | Price (incl Home Phone) | Total Minimum Cost (no lock-in contract) | Speed | Shaped Speed |
|---------------|--------------------|---------|-------------------------|--|--------|--------------|
| ADSL2+ Home-1 | 250 | \$29.95 | \$59.90 | \$139.85 | ADSL2+ | 256k/256k |
| ADSL2+ Home-2 | 1000 | \$49.95 | \$79.90 | \$159.85 | ADSL2+ | 256k/256k |

All plans are shaped to 256k/256k if the monthly quota limit is exceeded.

Both uploads and downloads count towards your data allowance on your Broadband service. If your Usage exceeds the Monthly Usage Allowance for any given Billing Month, then your access to the Service will be Shaped.

ADSL2+ Unbundled

| Plan | Total Anytime (GB) | Price | Total Minimum Cost (no lock-in contract) | Speed | Shaped Speed |
|---------------|--------------------|---------|--|--------|--------------|
| ADSL2+ Home-1 | 125 | \$39.95 | \$119.90 | ADSL2+ | 256k/256k |
| ADSL2+ Home-2 | 500 | \$59.95 | \$139.90 | ADSL2+ | 256k/256k |

23.23 Residential Naked DSL Plans (Grandfathered)

| Plan | Total Anytime (GB) | Price | Speed | Included Calls | Shaped Speed |
|---------|--------------------|---------|--------|----------------|--------------|
| Naked 1 | 1000 | \$69.99 | ADSL2+ | N/A | 128k/128k |

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| Plan | Total Anytime (GB) | Price | Speed | Included Calls | Shaped Speed |
|---------|--------------------|---------|--------|---|--------------|
| Naked 2 | 1000 | \$79.99 | ADSL2+ | Local & Standard National | 128k/128k |
| Naked 3 | 1000 | \$89.99 | ADSL2+ | Local, Standard National & Australian mobiles | 128k/128k |

23.24 Residential NBN FTTP, FTTB and FTTN Service Residential Plans (Grandfathered)

| Plan | Total GB | Price | Speed* | #Included Calls | Shaped Speed |
|-----------------|-------------------|----------|------------------|---|--------------|
| NBN 1 (Basic) | 200 ^(100+100) | \$59.90 | Up to 12/1Mbps | No | 256/256Kbps |
| NBN 1.5 (Boost) | 200 | \$69.99 | Up to 25/5Mbps | Local & Standard National | 256/256Kbps |
| NBN 2 (Boost) | 1000 | \$79.99 | Up to 25/5Mbps | Local & Standard National | 8/1Mbps |
| NBN 3 (Boost) | 1000 | \$89.99 | Up to 25/5Mbps | Local, Standard National & Australian mobiles | 8/1Mbps |
| NBN 3.5 (MAX) | 1000 | \$99.99 | Up to 100/40Mbps | No | 8/1Mbps |
| NBN 4 (MAX) | 1000 | \$109.99 | Up to 100/40Mbps | Local & Standard National | 8/1Mbps |
| NBN 5 (MAX) | 1000 | \$119.99 | Up to 100/40Mbps | Local, Standard National & Australian mobiles | 8/1Mbps |

^This indicates peak and off peak quota. Peak times are between 08:00am and 02:00am. Off Peak times are between 02:00am and 08:00am.

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23.25 NBN Contract Break Fees (Grandfathered)

| Product | Contract | Type | Tenure (months) | | | |
|---|---|--------------------|-----------------|--------|---------|---------|
| | | | 0 - 6 | 7 - 12 | 13 - 18 | 19 - 24 |
| NBN Fibre Residential Plans (24 month contract) | Contracts from 14 May 2013 to 21 July 2016 | Contract Break Fee | \$200 | \$150 | \$100 | \$80 |
| NBN Interim Satellite service Plans (24 month contract) | Contracts from 14 May 2013 onwards | Contract Break Fee | \$200 | \$150 | \$100 | \$80 |
| NBN Fixed Wireless Plans (24 Month contract) | Contracts from 14 May 2013 to 25 October 2016 | Contract Break Fee | \$200 | \$150 | \$100 | \$80 |

23.26 Residential NBN Interim Satellite service

NBN Satellite service (unbundled)

| 24 Month Contract | | | | |
|-------------------|-------------------|---------|----------|--------------|
| Plan | Usage Quota (GB)# | Price | Speed* | Shaped Speed |
| NBN | 10 | \$39.95 | 6/1Mbps | 128/128kbps |
| NBN-1 | 20 | \$49.95 | 6/1 Mbps | 128/128kbps |

*These are maximum wholesale NBN access port speed tiers. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as number of users or connections, the end-user's hardware and software, the connection method (wireless, fixed or satellite), source and type of content downloaded.

#There is no separate peak/off peak quota.

NBN Satellite (bundled)

| 24 Month Contract | | | | |
|-------------------|-------------------|-------|--------|--------------|
| Plan | Usage Quota (GB)# | Price | Speed* | Shaped Speed |

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| | | | | |
|-------|----|---------|----------|-----------------|
| NBN | 10 | \$34.95 | 6/1Mbps | 128/128kbp s |
| NBN-1 | 20 | \$39.95 | 6/1 Mbps | 128/128kbp s |

*These are maximum wholesale NBN access port speed tiers. Data transfer speeds to individual premises may differ. Maximum speeds may exceed capabilities of some hardware or software. Speeds could be slower and may vary due to various factors such as number of users or connections, the end-user's hardware and software, the connection method (wireless, fixed or satellite), source and type of content downloaded.

#There is no separate peak/off peak quota.

23.27 NBN Fixed Wireless Plans (Grandfathered)

| Price per month | Speed* | Total Anytime (GB) | Shaping |
|-----------------|--------|--------------------|-------------|
| \$59.90 | 12 / 1 | 50 | 256k / 256k |
| \$69.90 | | 250 | 256k / 256k |
| \$64.90 | 25 / 5 | 50 | 256k / 256k |
| \$74.90 | | 250 | 256k / 256k |

All NBN Fixed Wireless Plans include Netphone.