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QUALITY ISO 9001
FS 550231

Customers Threatened by Tropical Cyclone Yasi

2 February 2011: The iiNet Group, which includes iiNet, Westnet, Netspace, and AAPT Consumer Division, advises that broadband and telephone services are at risk as Cyclone Yasi approaches Far North Queensland.

Michael Malone, iiNet Chief Executive Officer, said that while it was difficult to predict the impact of natural disasters of this magnitude, customers should prepare for communication outages over the coming days.

"Our thoughts are with the people of Tropical North Queensland during this time," said Mr Malone.

"We are keeping a close eye on the situation and we will be working with our local network partners to respond to any network issues as they occur."

Customers can find the most updated information at <http://www.iinet.net.au/status/>, the iiNet and Westnet Facebook and Twitter pages, or by calling our 24 hour help lines below:

- AAPT customers call 135 005
- Netspace customers call 131 456
- Westnet customers call 1300 855 006
- iiNetcustomers call 13 22 58

- ENDS -

For further information or interviews, please contact:

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