

Media Release



iiNet launches workshops to help newbies discover wonders of the 'net

10 January 2012: iiNet, Australia's second largest DSL broadband provider, has today announced an educational program dedicated to teaching discoverers of all ages basic computer and Internet skills.

The program, called 'Learn with iiNet', will see the Internet service provider host two workshops each month at its Subiaco headquarters. The workshops will cover a variety of topics including Facebook basics, social media etiquette, tips for troubleshooting and more.

Maryna Fewster, iiNet's Chief Customer Officer, said the program is designed to help people make the most of their broadband connection.

"Following on from the success of our annual Open Day event, Learn with iiNet satisfies the overwhelming demand from our customers and members of the local community to gain new skills and maximise their Internet connection and devices," Ms Fewster said.

"We're passionate about the Internet and connecting with the community and we see the Learn with iiNet program as a natural extension of the many community-based initiatives we already participate in."

Learn with iiNet – January 2012 Workshops

- **16 January, 6pm – Facebook 101**

From getting in touch with long lost friends to storing your old memories online, Facebook is a powerful way to connect. This workshop runs you through ground rules for setting up an account. You'll learn about walls, likes, uploading photos, look at privacy settings and how to avoid common Facebook faux pas with basic social networking etiquette.

- **17 January, 6pm – How to set up a home network**

Join the iiNet BoBsquad™ team, as they show you how to setup a secure wireless home network. You'll learn how to connect your doovalackies, pick up pointers on basic network security, plus walk away with basic troubleshooting techniques (handy for when your home network is misbehaving).

Learn with iiNet – February 2012 Workshops

Workshop topics and dates for February will be announced on Monday, 6 February 2012.

For more information, visit www.iinet.net.au/workshops.

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For further information, please contact:

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About iiNet

iiNet is Australia's second largest DSL Internet Service Provider (ISP) and the leading challenger in the telecommunications market. We employ more than 2000 inquisitive staff across four countries and support over 1.3 million broadband, telephony and Internet Protocol TV (IPTV) services nationwide.

We're a publicly listed company and we maintain our own super-fast broadband network. Our vision is to lead the market with products that harness the potential of the Internet and then differentiate with award-winning customer service.

To achieve this, we employ creative thinkers and true advocates of technology. Our people are a huge part of the iiNet success story, so we've developed a unique and stimulating work culture to ensure they remain engaged and inspired.

A lot has changed since our CEO founded iiNet in a suburban garage back in 1993 and the broadband landscape continues to evolve. What hasn't changed is our passion for the transformative benefits of the Internet and our commitment to helping Australians connect better.



A full list of current awards can be viewed at iiNet Awards
<http://www.iinet.net.au/about/awards.html>