

Media Release

iiNet ready to roll as the NBN arrives in Perth

24 June 2013: iiNet will today turn on its NBN services in South Perth and Victoria Park – the first established Perth suburbs to access the amazing speeds of fibre.

iiNet Chief Customer Officer Maryna Fewster said as a proud West Australian company, iiNet was excited that the NBN had finally arrived in Perth.

"From our early days as WA's first Internet Service Provider, iiNet has focused on delivering the best, most reliable and cost effective access to the web," she said.

"At iiNet, we know the NBN isn't just about speed: It's about preparing Australia's people, business and the whole industry for the future by delivering consistent high-performance broadband Internet access for everybody."

Several fortunate residents have already started to benefit from using the NBN at home. iiNet customer, and father-of-one, Shane McDermott was among the first residents in Perth to connect to the NBN.

As well as enjoying faster download speeds for the fun stuff like music, the 29-year-old finance manager has also found the speedy connection has completely transformed the way he works from home in Victoria Park, which makes spending time with his one-year-old son Rory so much easier.

"I could work from home before, but it used to take ages to do simple things like get documents off the work server, so I pretty much had to just work off my desktop. Now I can work off the company server with no problems, and it's all just so much easier."

This is the first major roll-out of NBN fibre in suburban Perth but, Ms Fewster said iiNet had been working alongside NBN Co for the last three years delivering high-speed fibre, fixed wireless and satellite services to our customers.

"We've hit our stride when it comes to connecting people to the NBN quickly and smoothly. Our record is 30 hours from phone call to connection – and we're always striving to smash our personal best," she said.

iiNet now has 15,000 customers on the NBN across Australia.



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For further information, please contact:

Tina Liptai / Anthony Fisk Communications – iiNet Group Ph: +61 8 9214 2210

About iiNet

iiNet is Australia's second largest DSL Internet Service Provider (ISP) and the leading challenger in the telecommunications market. We're a publicly listed, ASX 200 company and employ more than 2,000 inquisitive staff across three countries. We maintain our own super-fast broadband network and support over 1.7 million broadband, telephony and Internet Protocol TV (IPTV) services nationwide.

We're committed to making it simple for all Australians to connect across both our own network and on the NBN. Our vision is to lead the market with products that harness the potential of the Internet and then differentiate with award-winning customer service.

A lot has changed since our CEO founded iiNet in a suburban garage back in 1993 and the broadband landscape continues to evolve. What hasn't changed is our passion for the transformative benefits of the Internet and our commitment to helping Australians connect better.



A full list of current awards can be viewed at iiNet Awards http://www.iinet.net.au/about/awards.html