

We've overhauled this part of your invoice to give you a crystal-clear breakdown of your services! You'll find your services split into categories depending on their type (ie. Internet, Telephony, Hardware), and each will be listed with their plan and Username/Number.

Each charge will clearly show the service it's related to along with the billing period the charge was applied to. The first time you're charged for a service or if you change plans, you may notice more than one charge for different billing periods, this is to align your services to the same billing cycle date.

Some mobile services may have different billing periods to the rest of your services, as our old plans were billed from the 1st to the 1st of each month. Learn more at iinet.net.au/mobilebilling

1 SERVICE DETAILS	
2 Internet	
ADSL ADSL2+ Home-2 - User Name: finnfakename@iinet.net.au	
3 Service Charge	\$48.01
Billed period 07 JUN 2013 - 07 JUL 2013	
You can login to Toolbox to view the data usage included within your monthly cap at toolbox.iinet.net.au	
4 TOTAL	\$48.01
5 Mobile	
Mobile Voice \$15 Mobile Plan (4G) -MSN Number: 04 1234 5678	
Monthly Charge	\$15.00
Billed period 07 JUN 2013 - 07 JUL 2013	
\$15 Mobile Plan (4G) -MSN Number: 04 1234 5678	
Standard Call Charge	\$0.00
Billed period 07 JUN 2013 - 07 JUL 2013	
\$15 Mobile Plan (4G) -MSN Number: 04 1234 5678	
Standard Data Charge - Data: 77.108224 MB	\$0.00
Billed period 07 JUN 2013 - 07 JUL 2013	
TOTAL	\$15.00
Hardware	
Hardware: Purchase of BoB Lite™ - 4 Port Wireless N ADSL2/2+ Router with VoIP	
	\$129.00
TOTAL	\$129.00
Fees	
Setup for ADSL2+ Home-2 service finnfakename@iinet.net.au	
	\$79.95
TOTAL	\$79.95
TOTAL	\$271.96

These are Service Categories and each has its own section and icon. The Categories are sometimes split into Sub-Classes for example, ADSL and Naked DSL, to help group your services together.

You'll find a handy subtotal for each Service Category listed underneath the individual charges for your services. These subtotals will match those found in the Account Summary section on the first page of your invoice and on your email.

All charges shown include GST unless otherwise stated. Some items on this invoice may be classified as GST free and will not be included in the GST total.

Any questions?
Have you seen our online Invoice Map? This handy interactive tool can help you find your way around your new invoice and walk you through the changes from the previous invoice. In this section you will also find helpful FAQs and how-to articles that show to how to find everything within Toolbox. All this and more can be found at iinet.net.au/newinvoice