

Here we'll be featuring handy hints with each new invoice to help you master your Toolbox and make the most out of being an iiNet customer.

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Tool Tips

You've been selected to take part in our trial!

We've improved our invoice design to help make it easier for you. Something new can seem daunting, so rest assured that we're with you every step of the way.

Online Invoice Explorer

If you're feeling a bit lost in your new invoice, you can find your way with our online Invoice Explorer. This handy interactive tool can help explain the different aspects of your invoice. Check it out at iinet.net.au/newinvoice



Get to know your Toolbox

You'll see your Toolbox mentioned throughout your new invoice, recommending certain tools that we think you'll find useful. If you're not using your Toolbox yet, get on board!

- Logging in**
 To get started, simply log in at toolbox.iinet.net.au. Your username is usually your email address and if you can't remember your password don't worry; we have a [login recovery tool](#) for that.
- View your tasks**
 You'll find "view my tasks" in the column on the left-hand side of your Toolbox page. You can use this to keep track of what's going on behind the scenes with any recent or open tasks for your account. It's just another way we're helping you to be "in the know".
- Update your payment details**
 You can change the payment details on your account in a snap using the "update payment details" button in the left-hand column on the Toolbox page! Just follow the prompts to get it sorted.

It's your invoice

How did we do? We appreciate your participation in this trial and if you have any feedback on the new invoice, we want to hear from you! Send your comments to newinvoice@iinet.net.au

Fat Chats. Skinny Bills.

Broadband  <small>ADSL2+ 100GB anytime quota</small>	All calls  <small>to local + standard national numbers</small>	All calls  <small>to Australian mobile numbers</small>	\$79.90 <small>/month</small>	
<small>Total min cost for customers on the iiNetwork over 24 months is \$1,917.60. \$0.30/1GB. Telephone connection fee may apply. Excludes cost of modem.</small>				

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iiNet Limited
ABN 48 068 628 937

PAYMENT SLIP



*1234567890123456789012345678

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Mr Finn Fake Name
12 Fake Street
Perth WA 1001

Invoice Number: 12345678

Customer Number: 123456789

DUE DATE
07 JUN 2013

AMOUNT DUE
\$271.96

Amount
Paid:

If you pay at Australia Post, this is the barcode the clerk will need to scan. Please remember to make your payment at least 5 working days before your due date to give the funds time to clear.